



# **UNITED WE RIDE TRANSPORTATION STUDY MONMOUTH COUNTY, NEW JERSEY**

Submitted to: New Jersey Transit

Submitted by: Monmouth County Board of Chosen Freeholders  
Department of Human Services  
Division of Transportation  
Henry Nicholson, Director

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UNITED WE RIDE TRANSPORTATION STUDY  
MONMOUTH COUNTY, NEW JERSEY

**BACKGROUND**

The United We Ride Transportation study had its impetus from Federal Executive Order 1330 (February 2004), which required all government agencies to collaborate in order to ensure transportation services are seamless, comprehensive and accessible (in order to receive federal funds). This Executive Order required coordination from the Secretaries of the Department of Transportation (DOT), Health and Human Services (HHS), Labor (DOL), Education, Interior, Housing and Urban Development (HUD), Agriculture, (USDA), and Veterans Affairs (VA) as well as the Commissioner of the Social Security Administration, the Attorney General and the Chairperson of the National Council on Disability to form a new Interagency Transportation Coordinating Council on Access and Mobility (CCAM). This Council is charged with seeking ways to simplify access to transportation services for persons with disabilities, persons with lower incomes and older adults. The regulatory review has found there are 62 human service transportation programs with little uniformity, delivery, eligibility or reporting requirements. At least 37 programs provide reimbursement to consumer's transportation expenses and 26 programs purchase vehicles, operate or contract for transportation.

DOT has been in the forefront of this collaboration with the passage of SAFETEA-LU, the federal transportation legislation that required recipient of federal funding Section 5310, 5311 funding, Reverse Commute and New Freedom, to have a transportation coordination plan in place. To assist in this endeavor DOT published a final policy statement in October 2006 that requires recipients to develop a coordinated public transit/human service transportation planning process and requires state governments to insure their sub-recipients have a transportation coordination plan in place.

The last transportation coordination plan for Monmouth County (1998) was developed in response to federal requirements related to the Work First New Jersey (WFNJ) welfare initiative (that targeted services which responded to the needs created by WFNJ). Monmouth County's plan was developed with the help of the consultant "Multisystems" (through assistance from New Jersey Transit (NJ Transit). In this plan a steering committee of stakeholders was formed to discuss and develop a program to assist participants in WFNJ programs to get to work places. Through 2001, Monmouth County Division of Transportation (MCDOT) continued to work with the steering committee that was formed in response to this plan. This plan has formed the basis for the expansion and provision of services for seniors, persons with disabilities, and the transit dependant population.

Monmouth County has long enjoyed a coordinated transportation program whereby the MCDOT has acted as the broker and provider for much of the transportation services and has developed a team concept with the not-for-profits and other transportation providers. It is from this basis that the new United We Ride planning initiative was begun.

## **OVERVIEW OF THE PLANNING PROCESS**

Using a process from the University of Wisconsin, in January 2007 federal grantees were required to develop a coordinated "**United We Ride**" planning process within six months. The process has shown three short-term goals and concomitant outcome measures:

- 1) More rides for target populations using the same or fewer assets
- 2) Increase the number of communities with a simplified access point
- 3) Increase customer satisfaction

In December 2005, NJCCAM sponsored a two-day workshop to introduce the "Framework for Action" self-assessment process. During the spring of 2006, elected officials were contacted by NJ Transit to appoint a local lead contact person in each county; Henry Nicholson, Monmouth County's Director of Transportation was so designated for Monmouth County. A one-day workshop was held in November 2006 to assist the counties in developing a uniform approach for a statewide coordination process for transportation.

Stakeholders were identified in each county by February of 2007; a preliminary assessment was conducted by April with a completed plan by June 15, 2007.

## **MONMOUTH COUNTY'S PLANNING PROCESS**

A committee of local stakeholders was formed in February and convened its first meeting in March 2007 (Attachment 1). The purpose of the program (including timelines) was explained to the stakeholders and Meadowlink, our Transportation Management Association (TMA), was introduced. We discussed the idea of conducting a survey of transportation users and providers. At that time the committee expressed the impossibility of meeting NJ Transit's timeframes.

The second meeting of the stakeholders was held in April where we again discussed the goals of the program, reviewed the list of possible transportation providers, reviewed the questionnaire and discussed the populations who are targeted in accessing the transportation needs:

- 1) older individuals
- 2) persons with disabilities
- 3) persons with low income
- 4) children
- 5) other disadvantaged persons

The committee believes that anyone in suburban New Jersey without access to a car is transportation-disadvantaged (since transportation is one of the basic needs to live, work, and survive). Anyone without a car experiences a major barrier and is unable to fully participate in Monmouth County life. This is due to the lack of alternative modes of service. This statement is in no way an indictment of government, for profits or not-for-profits but merely a statement of the inadequacy of the services available.

In April, the stakeholder committee issued the survey to transportation providers and users of transportation services (through an electronic format from Meadowlink, allowing responders to answer online). A hard copy of the survey was provided for those organizations and individuals who do not have access to the Internet. (Copy of the Survey Attachment 2).

In June the stakeholder committee reviewed and analyzed the results of the survey and subsequently developed a list of transportation needs. This list of transportation needs was then circulated to the stakeholders for their response. As a result of the responses, several new items were added to the list.

In August the stakeholder committee met and verified that the list of needed transportation projects was accurate. They then prioritized the list into three categories: highest, middle and lower needs.

## **DISCUSSION OF TRANSPORTATION PROJECTS**

Monmouth County has had a long history of cooperation amongst transportation users and providers. Coordination and consolidation of transportation as well as group identification and finding ways to satisfy needs have been a hallmark of the Monmouth County DOT program.

This current study gives the County a unique opportunity to update its database and to look at unmet needs, resources and ways to improve transportation service for the residents of the county.

Members are listed in Attachment 1 who represent the major users and providers of transportation service. For consistency, we opted to use a survey that was being used by NJ Transit and many of the northern counties. Initially we have identified about 315 transportation providers in Monmouth County. The list was subsequently reduced to **233 providers** (by eliminating some of the smaller taxi companies--- who were not responsive to either the survey or subsequent calls --- and those companies no longer in business.

As of June, Meadowlink TMA had received 39 completed responses for a rate of 17%. Of the additional 194 non-respondents, 120 did not answer their phone or have an answering machine, 24 had a message on their answering machine, 39 providers were faxed a copy of the survey and the letter concerning the purpose of the survey. Eleven providers refused to participate in the survey. Interestingly, 7 of the 11 providers who refused to participate were Federal Section 5310 grant recipients and are listed in Attachment 3.

Responses to the survey are shown in Attachment 4.

Among the survey highlights:

Continuing **barriers to coordination** caused by

- a. grant restrictions (Medicaid, etc.)
- b. insurance regulations

- 1) Not-for-Profits do not combine to share transportation resources due to liability concerns. (Many are not permitted by their insurers to transport individuals who are not part of their program since the transporter must assume liability for the passengers).
  - 2) Problem of being considered “For Hire” versus transportation as an ancillary service of a program.
- c. Inability to use volunteers due to insurance law: Under N.J. law, the owner of a vehicle is the first that is liable (another person or agency may not stand in the owner’s stead). This means that an umbrella agency or government could not supply the insurance when a volunteer transported someone: the volunteer’s insurance company would be liable.

The committee developed the following needs list:

1. Additional weekend service.
2. Additional evening service.
3. Additional accessible service.
4. Additional workshop transportation.
5. Additional Brokered Employment Transportation Service (BETS) transportation.
6. Expanded Special Citizens Accessible Transportation (SCAT) service times and volume.
7. Bike racks and other mobility support on vehicles and in accesses. This includes bike and mobile storage as well as curb cuts and safe travel paths.
8. Additional and replacement vehicles for municipalities and not-for-profits.
9. Fewer cancellation of service via more backup drivers.
10. Additional free or low cost transportation for TANF and Post-TANF welfare recipients.
11. Transportation service on Route 66.
12. Transportation service on Route 34.
13. Transportation service on Route 33 west of Freehold.
14. Circulators for door-to-door service in towns.
15. (a) New transportation facility for Monmouth County Senior and Disabled transportation program and (b) additional park and rides.

16. Removal of barriers for joint use of existing services. Barriers identified are insurance and reimbursement.
17. Rail electrification or dual mode service south of Long Branch.
18. Rail service from Western Monmouth County to the south, west and north.
19. Additional funding for transportation for both individuals and agencies.
20. Central transportation booking or information entity for the County and state (concierge).
21. Public awareness of transportation services.
22. Additional waterborne transportation opportunities.
23. Job match program to match employers and employees with transportation opportunities.
24. Regionalization of transportation to eliminate jurisdictional borders.

**1. Increase weekend service:** The stakeholder group recognizes that the only weekend services available are “Shared Ride” through a contract provided by the County Division of Transportation on Saturdays from 8 AM to 4 PM and the 817 Perth Amboy to Campbell’s Junction, 830 Asbury Park to Point Pleasant Beach, 832 Red Bank Monmouth Mall Long Branch, 834 Red Bank to Highlands, 837 Long Branch Asbury Park Seaview Square that operate on Saturdays and the 832 Red Bank Monmouth Mall Asbury Park and the 836 Freehold to Asbury bus service contracted by NJ Transit that operate Saturday and Sunday. Therefore there are only two services available and no door-to-door service on Sunday. There is also a limitation on the availability of the Shared Ride taxi service, which is on a first-come, first-served basis (through a vendor who has a financial limit on the amount of service that can be provided). The stakeholders believe all services should be 7 days a week and the span of the service should extend until 12:00 AM in all areas of the County and that the Share Ride service should not be dollar constrained.

**2. Increase evening service:** In the Shared Ride service evening service is available only on Thursday evening from 4 to 8 PM. In the NJ Transit local bus service evening service is only available on the 832 Red Bank Monmouth Mall Asbury Park, 834 Red Bank Highlands and 836 Asbury Park Freehold service. The 836 evening service was added through the reverse commute funding by the federal JARC program. There is a need for both door to door service and for additional evening service on the NJ Transit operated bus routes.

**3. Increase accessible service:** There is a need for additional shadow para transit service provided by Access Link that would be available with the extension of weekend and evening service on the local bus routes. There is also a need for additional Shared Ride and para transit service sponsored by Monmouth County. Again these services are constrained by available resources.

**4. Increase sheltered workshop transportation:** The sheltered workshops in Monmouth County who provide programs for the mentally challenged have participants on waiting lists but there are no funds available for transportation beyond what is currently provided. Programs funding sheltered workshops either do not have a transportation component or the funding is not adequate for transportation for all participants. In the case of ARC they use much of their privately solicited donations and fundraising results to supply the costs needed for transportation.

**5. Increase BETS transportation:** BETS is the Brokered Employment Transportation Service to provide transportation for persons with disabilities to go to competitive employment. This program is entirely funded by the Board of Chosen Freeholders. The participants are limited to transportation of not more than 10 miles or 15 minutes for which they pay \$2.00 a one-way trip in year one, \$4.00 a one-way trip in year two, \$6.00 a one-way trip in year three and the full cost of service there after. This program originated through a grant from the Federal Department of Education; when this grant expired the Board of Chosen Freeholders elected to continue the program (but at a reduced funding). One of the major challenges is that the program was originally designed for persons with disabilities primarily using mobility devices. Due to the excellence of the sheltered workshops, the program has expanded to persons who are mentally challenged. The dilemma is that many of these participants can't work more than several hours a day and/or a few days a week. Their wages will never allow them to pay the cost of this transportation (the average cost is about \$15.00 a one-way trip.) There are about 12 customers waiting to get on the program but funding is not available.

**6. Expand SCAT service times and volume:** The SCAT, Special Citizens Accessible Transportation, is the county-wide transportation that provides door-to-door service to seniors and persons with disabilities. Unlike in many other geographical areas, Monmouth County has worked for many years to coordinate and combine resources into a central delivery of transportation for seniors and persons with disability. This has been successful with the result most of the transportation is provided by these services at an audited average cost of \$18.87 per trip before revenue. In 2006 this service (through a combination of in-house and contracted resources) supplied over 314,000 one-way rides. The service is primarily a fare-based service (other than Title III for nutrition sites and municipal grocery shopping where only a donation is permitted by Federal guidelines). Service is available from 8 AM to 6 PM Monday through Friday with some earlier service for kidney dialysis and employment. Evening service on Thursday and Saturday service is supplied through contract carriers. On a daily basis customers are unable to be accommodated within available resources. Some of the major areas needing additional service are:

- 1) early morning medical appointments
- 2) additional evening and weekend service
- 3) increase demand for cross-county and out-of-county service.

The service negotiates with customers to adjust appointments to fit within available resources; often resulting in a need for customers to adjust their travel plans to fit into available time slots.

**7. Provide bike racks and other mobility support** on vehicles and in accesses. This includes bike and mobility storage as well as curb cuts and safe travel paths. There are no bike racks on any of the vehicles providing transportation even though the County has developed bike trails that are used by residents for both recreation as well as transportation purposes. Bike racks on the buses would enable persons to use the buses as an effective method of expanding locations

that are accessible to them. This is particularly true of the foreign born population who use bikes to access work opportunities. Monmouth County has published a bicycling map (even though other than bike trails there are no designated bike routes due in part to safety concerns and the lack of funding to upgrade roads to allow for safe shared lanes). Many areas of Monmouth County do not have bus stops or customer amenities. Often this is due to local municipalities' reluctance to accept the responsibility of maintaining them and in others the objection of local or adjacent property owners to such a facility. In areas where customer amenities exist there are often no or limited pedestrian accesses by sidewalks and lacking curb cuts for mobility devices. This recommendation needs a combination of funding and jurisdictional cooperation.

**8. Provide additional and replacement vehicles for municipalities and not-for-profits** who have found they need to replace existing equipment but resources are constrained. In Monmouth County many of the not-for-profits and municipalities do cooperate with the County when providing service; however, resources for replacements are not available. The County does allow municipalities to issue bonds through the County Improvement Authority to purchase vehicles but there still needs to be revenues to effect repayment. Not-for-profits are being squeezed with increased costs for operations that restrict funds for capital purchases. Combining resources may be a partial solution; but operational resources also need to be available to pay for the costs of transportation. In addition, flexibility would need to be available to permit not-for-profits to continue their programs.

**9. Increase Monmouth County Division of Transportation backup drivers:** Currently services must be canceled when absenteeism exceeds our 5 backup drivers. There is a need to expand a backup roll (for those times when the absenteeism exceeds available resources). Management currently limits drivers to not more than 4 on vacation at a time but sick and personal time compound the problem. The County frequently has difficulty attracting part-time employees; despite this part-timers might be a way to address the problem by increasing the number of back-up positions. In 2007 there have been 13 cancellations of a service. This has most frequently been the Red Bank shuttle where management believes the fewer number of customers with appointments are affected.

**10. Increase free or low cost transportation for TANF and Post TANF welfare recipients:** The County through its WIB (Work Force Investment Board), Division of Employment and Training Services and Division of Social Services has been providing transportation service to TANF and Post-TANF welfare recipients for work trips. There is currently a dollar constraint that limits the ability to provide services for all customers. There is also a need for transportation for GA (General Assistance) clients (single adults on welfare assistance); currently there is no transportation support to help them get to work.

**11. Provide transportation service on Route 66:** Route 66 is a developing corridor that has very limited service and no service in its eastern area (where Seaview Square Mall is located and the County's Division of Social Services has its offices). Social Security offices are also there. There are no bus services on this route. The area has both shopping and employment opportunities that are not now accessible due to lack of bus service. This is an area where NJ Transit needs to expand service.

**12. Provide transportation service on Route 34:** Route 34 South of the route 33/34 connection has developed into an employment center that needs bus or van service to provide employees



access. This service should be provided by NJ Transit with buses or possibly a van shuttle service. In the northern area of RT 34 there are both employment and shopping opportunities with no bus or van service. There is a different market in the northern areas than in the southern area of route 34. [The dividing line, for transportation, is Naval Weapons Station Earle].

**13. Provide transportation service on Route 33 west of Freehold:** The area west of Freehold is rapidly developing with age-restricted and non-restricted housing as well as some strip business centers. There is no transportation at all in this area (other than for seniors and persons with disabilities, provided by the County). It is suggested that a new bus route be implemented that would connect with the hub at Freehold Raceway Mall.

**14. Provide circulators for door-to-door service in towns:** We believe a transportation system could be established in the towns as a door-to-door dial-a-ride service that would then feed into the transportation hubs. One of the major challenges is that there is no transportation linking residential and employment centers while there is transportation between the centers. Towns such as Asbury Park/Neptune would be ideal for establishing such a service that would then use the local bus routes and train service to go to other town centers. Other examples would be Freehold Borough and Freehold Township, Long Branch, and the Bayshore communities from Keyport to Highlands. This circulator could also distribute customers within the centers for work, school recreation or medical appointments. This also answers the needs for juvenile transportation as outlined in Attachment 5 and the Community Health Improvement Plan Chapter 4 in Attachment 6.

**15. Fund new transportation facility for Monmouth County Senior and Disabled transportation program and additional park and rides:** There has been a continuing need for the Monmouth County Division of Transportation to have a new location that is large enough to accommodate the support for drivers, scheduling, office staff, repair, wash facility and transfer for over 16 buses. We have over 16 buses that daily do door-to-door pick-up in Western Monmouth County (primarily for sheltered workshops) that come to the Freehold location where riders transfer and then express to various locations in the eastern part of the County. This reduces the time an individual is on a bus and reduces the number of buses going to each facility. In this way riders' time on the vehicle can be maintained at 1 hour. Some funding was provided for this facility in TEA-LU but additional resources are required to bring this facility to reality. There is also the ongoing need for additional park and ride facilities. This is particularly acute at our busy rail stations and along the Route 9 bus corridor.

**16. Lobby to remove barriers for collaborative use of existing services:** Barriers identified are insurance and reimbursement: Barriers for coordination of services have been identified that preclude joint use of resources even when the parties involved would like to coordinate services. Some of these barriers specifically identified have been Medicaid's separation of service that does not allow non-medicaid persons to ride with Medicaid participants. Also the stakeholders believe if the transportation money could stay in the area there would be additional incentives for Medicaid to make better use of existing transportation opportunities. The not-for-profits have found they cannot offer a ride to anyone who is not a participant in their individual program because of constraints by either NJ law or by the vehicle insurance providers. Programs for juveniles have also identified restrictions as a barrier for the coordination of transportation.

**17. Provide rail electrification or dual mode service south of Long Branch:** Currently all passengers wanting to go south of Long Branch must change from electric trains to diesel power. This requires unnecessary transfer and time spent moving from one ride mode to another. The full electrification of the line or dual mode trains would enable a single-seat ride and reduce the amount of equipment required to provide the service. It would also make it easier for persons using mobility assistance to use the trains.

**18. Develop rail service from Western Monmouth County to the South, West and North:** There has been a continuing need to connect western Monmouth County to employment opportunities to the North and medical facilities to the North and West. From Western Monmouth County there has only been bus service on the Route 9 corridor north. It is unreliable due to traffic congestion. Access along Route 9 is not conducive to either park and rides due to overcrowding or access for mobility challenged riders. Traffic congestion is such on Route 9 that anticipating travel times is very problematic. Service from Western Monmouth County is non-existent by bus. Rail service would connect areas south to medical, recreational and employment opportunities.

**19. Fund transportation for both individuals and agencies:** As described before, many individuals are forced to spend a large amount of their income for transportation since they are not eligible for supports. This is particularly true of the General Assistance (GA) population and mentally challenged individuals who try to access competitive employment opportunities. Seniors and youth often are restricted in transportation choices due to income limitations. Many of our not-for-profits have found decreasing public funds to be unavailable or unduly restricted. These agencies often find funds are directed to specific programs but do not include the flexibility or allowance for transporting individuals or groups to their programs.

**20. Develop central transportation booking or information entity for the County and State (conciierge):** A difficulty exists in providing the public and agencies with a single point of contact both for information on transportation services and the availability of such services. On a three day a week basis, Monmouth County offers a staff person to answer information on transportation for the general public as well as for the senior and persons with disabilities populations. We have experienced limited success in getting this information to the general public as well as to those targeted populations even with visits to those venues where this population is present. We have also found an inability to answer questions on specific programs where we are not a direct participant even when we maintain contact numbers to refer interested persons. Once we cross over the border of Monmouth County we find that other than information on NJ Transit bus and rail service we know little of available resources or contacts. This is why we feel a central point in the state and in the counties for information on transportation would be beneficial to our residents. We also recognize better marketing is necessary to communicate the availability for our services.

**21. Increase public awareness of transportation services:** The stakeholders committee recognizes a general lack of awareness of transportation services. The public does not seem knowledgeable or interested in transportation services until they want to use them. Even then there is a lack of awareness of information and resources available to provide direction regarding existing services. The stakeholders are not sure how to interest the public in wanting to know about how and what transportation services are available to them but recognize a professional marketing entity is needed to provide better outreach to the public.

**22. Increase additional waterborne transportation opportunities:** Ferry services currently exist from the Bayshore communities of Belford, Atlantic Highlands and Highlands to New York City. The County and the Township of Middletown currently operate a shuttle service that links the Belford ferry terminal with the Middletown train station and remote parking lots with the terminal. There are additional opportunities for further land linkages such as from the Long Branch area north through Monmouth Beach and Sea Bright to Highlands/ Atlantic Highlands terminals as well as shopping, residential and employment opportunities. There is also the possibility of linking the western Monmouth area in Freehold with the Belford ferry terminal by means of the Earle Navy base road that runs from Colts Neck north of Freehold to Leonardo that is adjacent to the Belford terminal. This would allow additional options for Western Monmouth residents and would provide a direct link to and from the County seat for the Bayshore. There are additional waterborne opportunities to other destination in the New York area as well as from additional communities in the Bayshore.

**23. Develop job match program to match employers and employees with transportation opportunities:** A limited program was tried in the Asbury Park –Freehold corridor along the 836 bus route that matches job opportunities with vacancies along established transit routes. While having some success, this program was discontinued due to lack of funds. It would be valuable to again match job opportunities with job seekers as well as assist them with transportation connections. This would aid job seekers and employers while encouraging the use of public transit.

**24. Regionalize transportation to eliminate jurisdictional borders:** Regional geographical areas in New Jersey are defined by county borders. This is in part a response to much of the funding for transportation either being provided by counties or at least apportioned to counties by other funding sources. In Monmouth County there is penetration of 5 miles into each adjacent county on a daily basis. There is also one run each day that heads north as far as Bergen County, however, the customer pick-up starts at 6 AM and an appointment is not suggested before 9 AM with a return at 2PM. This is, therefore, a full day trip. The county also operates service on Tuesdays and Thursdays beyond the 5-mile borders into neighboring counties. Neighboring counties have been approached to provide a meeting place for transfers between systems, but Monmouth County offers a more diverse system than neighboring counties who, except in rare instances, are not able to arrange meets and the forward movement of Monmouth residents to destinations within their counties. Monmouth County DOT is also called frequently by residents in neighboring counties for transportation to destinations within Monmouth County. In some instances, DOT has been able to provide these requests. However, the county has a policy that the needs of our residents are serviced first and only if time is available, trips for residents in adjacent counties are considered. Again this is a function of available resources and the allocation of the same as well as the priorities of all counties being established individually.

## **PRIORITIES**

After a through discussion, the stakeholders committee met to prioritize needs, deciding to prioritize the list into three categories: highest needs, medium needs and lower needs. In some respects the committee recognizes that the priorities were in part determined by the ease and time it would take to implement them. In all cases the committee felt additional money or the removal of barriers will be necessary to implement the transportation projects. These are not simply the

matter of additional coordination with the providers and agencies involved. The most critical improvements in coordination would require an adjustment in the approach for Medicaid transportation as well as a change in insurance requirements and definitions for “for hire transportation” to allow not-for-profits to combine riders.

**UNITED WE RIDE  
PRIORITIZED TRANSPORTATION NEEDS LIST**

**HIGHER**

- Increase weekend service.
- Increase evening service.
- Increase accessible service.
- Increase sheltered workshop transportation.
- Increase BETS transportation.
- Expand SCAT service times and volume.
- Provide additional and replacement vehicles for municipalities and not-for-profits.
- Increase Monmouth County Division of Transportation backup drivers.
- Develop rail service from Western Monmouth County to the south, west and north.
- Increase public awareness of transportation services.

**MEDIUM**

- Provide bike racks and other mobility supports and storage on vehicles.
- Increase access for bikes and mobility devices (curb cuts and safe travel paths).
- Provide transportation service on Route 66.
- Provide transportation service on Route 34.
- Provide transportation service on Route 33 west of Freehold.
- Provide circulators for door to door service in towns.
- Fund new transportation facility for Monmouth County Division of Transportation.
- Develop central transportation booking and information entity for the County and State (concierge).

## LOWER

Lobby to remove barriers for not-for-profit collaborative use of existing services (insurance and reimbursement barriers).

Provide rail electrification or dual mode service south of Long Branch.

Fund transportation for both individuals and agencies.

Increase free or low cost transportation for TANF and Post TANF welfare recipients.

### **SUMMARY:**

During the time of this study there were also other studies having a focus on transportation needs that took place. The **2007 Community Health Improvement Plan** identified that three out of ten respondents surveyed have identified the lack of transportation as a significant barrier to accessing transportation in Monmouth County. Like the United We Ride study, it identifies transportation barriers for those in the rural part of the county, too little medical transportation services for low income residents and few transportation routes that operate East to West (Attachment 6).

This same conclusion was reached by the **Monmouth County Mental Health Board** who identified transportation as the second greatest barrier for care and services (Attachment 7).

There is a serious lack of funding to satisfy the transportation needs of the residents coupled with barriers and lack of customer awareness of current services. Funding and barriers need to be addressed at the federal and state level to allow improved services for local customers.

**Attachment 1**  
**UNITED WE RIDE STAKEHOLDER COMMITTEE MEMBERS**

- 1) **Lynn F. Miller - Director, Monmouth County Department of Human Services  
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- 4) **Patricia Carlesimo - Director, Ladacin Network  
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- 5) **Barbara Benwell - Jersey Shore A Team  
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- 6) **Jeff Vernick - Monmouth County Planning Board  
Hall of Records Annex  
Freehold, N.J. 07728  
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- 7) **Andrea Plotnick - Monmouth County Health Department  
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- 8) **John Wanat - Director  
Division on Aging, Disabilities and Veterans Interment  
21 Main & Court Center  
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(732) 431-7450**

- 9) **Rosemary Grey - Neptune Senior Center  
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(732) 988-8855**
- 10) **Patti Allen - Senior Director, Patient Navigation  
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- 11) **Henry Nicholson - Director, Monmouth County Division of Transportation  
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- 12) **John Hutcheson - Deputy Director  
Monmouth County Division of Social Services  
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- 13) **Tim Sharpe - New Jersey Transit Corporation  
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**16) Ronnie Siriani -**            **Director, ADA Services**  
**Access Link**  
**1 Penn Plaza East, 7<sup>th</sup> Floor**  
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**17) Kathy Weir -**            **Director**  
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**/unitedweridemembers**



**Attachment 2**  
**LETTER AND SURVEY**

Dear Community Transportation Stakeholder:

April 16, 007

The new federal transportation funding law (SAFETEA-LU) has very important implications for local human services transportation providers. The “Safe, Accountable, Flexible, and Efficient Transportation Equity Act – A Legacy for Users” (2005) requires localities to develop coordinated human service transportation plans. Agencies not participating in a local plan will be ineligible for funding under several federal programs, including:

- The Job Access and Reverse Commute (JARC) program;
- The Elderly and Individuals with Disabilities program (Section 5310), and
- The New Freedom Program.

Based on the 2004 Executive Order (#13330) that influenced SAFETEA-LU, other federally funded human service transportation funding programs may soon be included in the coordination mandate. In addition, New Jersey law requires Monmouth County to maintain a coordination plan to remain eligible for New Jersey Senior Citizens and Disabled Resident Transportation funds.

The value of uninterrupted funding for transportation services for county residents is obvious. Enhanced service coordination should provide even more value. An updated local coordination plan to meet both federal and state requirements will preserve funding streams and enhance services for county residents.

In New Jersey, responsibility for developing local coordination plans has been assigned to counties. In Monmouth County, Henry Nicholson, Director of Monmouth County Division of Transportation, has been designated the lead contact for the coordination planning process. With assistance from the North Jersey Planning Authority, New Jersey Transit, Meadowlink Transportation Management Association (TMA) and staff from several County departments, a highly interactive process has been developed for local human service transportation providers to cooperatively develop a plan for incrementally improving service coordination.

- A survey will be our first step in developing a coordinated plan.
- Please go to [www.meadowlink.org](http://www.meadowlink.org) and click on the United We Ride Logo

This survey may take up to 45 minutes to complete, they can push save to take a break and return to the same computer which will return to the previous point. (cookies must be enabled on your browser for the save function to work). Do not use the back or next button on the web browser, but use the back or next button on survey form. Please remember to click submit at the end of the survey.

Thanks for your help. Please remember that eligibility for future federal and state funding may depend on your agency’s participation.

Sincerely,

Henry R. Nicholson  
Director, Monmouth County Division of Transportation

**UNITED WE RIDE STAKEHOLDERS MEMBERS**

- 1) **Lynn Miller - Director Human Services  
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- 2) **Barbie Pigman - ARC of Monmouth  
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- 4) **Patricia Carlesine - Ex-Director  
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- 8) **John Wanat - Office of Aging  
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- 9) **Rosemary Grey - Neptune Senior Center**  
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- 10) **Patti Allen - Senior Director, Patient Navigation**  
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(732) 431-6122
- 13) **Tim Sharpe - New Jersey Transit Corporation**  
Office of Special Services  
1 Penn Plaza East  
Newark, N.J. 07105-2246  
(973) 491-8884
- 14) **Rosaira Mercado - TMA – Meadowlink**  
1 East Main Street  
Freehold, N.J. 07728  
Phone # (732) 462-3333  
Fax # (732) 462-3533  
Toll Free # - 1-877-462-1333  
E-mail – [Rosaira.Mercado@meadowlink.org](mailto:Rosaira.Mercado@meadowlink.org)
- 15) **Ernest Parsecepe - Representative, Division of Employment**  
And Training  
60 Taylor Avenue  
Neptune, N.J. 07753  
Phone # (732) 775-1465  
Fax # - (732) 775-6125  
E-Mail – [Ernest.Parsecepe@dol.state.nj.us](mailto:Ernest.Parsecepe@dol.state.nj.us)

**16) Ronnie Siriani -**      **Director, ADA Services**  
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**Newark, N.J. 07105**  
**Phone # (973) 491-7242**  
**E-Mail – [rsiriani@nj.transit.com](mailto:rsiriani@nj.transit.com)**

**17) Kathy Weir -**      **Director**  
**Division of Employment and Training**  
**170 Monmouth Street**  
**Red Bank, N.J. 07701**  
**Phone # (732) 747-2282**

**/unitedweridemembers**

# NEW JERSEY STATEWIDE, COUNTY AND COMMUNITY TRANSPORTATION PLANNING QUESTIONNAIRE

## Introduction

In recognition of the fundamental importance of human service transportation and the continuing need to enhance coordination, a Presidential Executive Order was issued on Human Service Transportation Coordination on February 24th, 2004, which launched the Federal United We Ride Initiative. The Executive Order requires agencies to improve the coordination of federally supported transportation services for people who are transportation disadvantaged, particularly persons with disabilities, persons with lower incomes and older adults who rely on community transportation. The New Jersey Department of Human Services, the New Jersey Department of Transportation and New Jersey Transit are facilitating a statewide study of transportation services and needs. The objectives of the study are to inventory existing county, community and local agency transportation programs, to determine the additional transportation needs of local agencies and residents, and to develop alternative service designs and improvements to meet these needs. This questionnaire is designed to gather information about transportation resources and needs in New Jersey. It requests information about the amount and type of transportation service that your organization may be providing (or purchasing from another company). It also asks you to identify unmet transportation needs in the region as well as opportunities for improved coordination of transportation programs and services. The questionnaire is organized as follows:

Part A: Profile of Your Organization

Part B: Profile of Your Organization's Transportation Program

Part C: Coordination of Transportation Services

Please follow the directions on the questionnaire, and complete the sections that apply to your organization. A list of definitions is provided on the next page of the questionnaire. If you have any questions or need assistance, please call Jeffrey Banks at (201) 939-4242.

## Instructions

*All organizations that receive Federal and State funding, including casino funds, for transportation services are required to complete this survey to be eligible for future funding. The United We Ride Survey is composed of 61 questions. Please take your time and answer the questions as completely as you can. Please read the following instructions carefully.*

1. This survey may take up to 45 minutes to complete.
2. Make a copy of the survey for your records once you have completed it.
3. Use black or blue ink.
4. Mail the completed survey form to:  
United We Ride Survey  
Meadowlink  
201 Route 17 North  
Rutherford, NJ 07070

PLEASE NOTE: This survey may more easily be completed online at [www.meadowlink.org](http://www.meadowlink.org)

## Definitions

1. Fixed Route, Fixed Schedule Transportation Services: Transit service that operates over specified routes according to an established schedule. Passengers may board or be discharged at designated points along the route.
2. Modified Fixed Route, Modified Fixed Schedule Transportation Services: Transit service that operates over specified routes according to an established schedule with the driver permitted to deviate from the fixed route in order to pick up passengers. There are two types of modified fixed route services:
  - Route Deviation: The driver is permitted to deviate from the route but must return to the route at the point of demarcation.
  - Point Deviation: The only scheduled service is at certain designated time points. The driver may take any path to get from point to point to pick up other passengers as long as the scheduled time points are met.
3. Demand Responsive Transportation Service: A service characterized by flexible routes and time schedules. The pick-up and drop-off locations and the vehicle routes will vary depending on rider requests. Riders typically call or arrange service in advance.
4. Curb-to-Curb: Service is provided to the passenger's particular origin or destination. The driver offers no assistance other than operating the wheelchair lift and tie down.
5. Door-to-Door: The driver escorts the passenger to or from the vehicle and the front entrance of the building.
6. Door-through-Door: The driver escorts the passenger to or from the vehicle and the front entrance of the building.
7. Coordinated Transportation Services: A cooperative arrangement between human services agencies and/or transportation providers to combine or consolidate some or all transportation functions or activities of the different organizations, in order to improve the efficiency and effectiveness of an area's transportation system. Many types and degrees of coordination exist, from vehicle sharing or the joint procurement of equipment or services to the performance of centralized administration and other functions by a single entity acting as a transportation broker. The intended result of coordination is lower costs for participating organizations through greater efficiency, which can mean better transportation services for the region.
8. Full-time Employee: An employee who works 21 or more hours per week.
9. Part-time Employee: An employee who works less than 20 hours per week.
10. One-way Passenger Trips: A one way passenger trip consists of one person riding one way from an origin to a destination. Thus, a round trip by one person is considered as two "one way passenger trips".
11. Vehicle Miles of Service: The total number of miles traveled by vehicles providing transportation service. For example, if three vehicles are used to provide transportation and they each travel 30,000 a given year, there would be 90,000 vehicle miles of service provided.
12. Vehicle- Hours-of Service: The total number of hours vehicles are in used to provide transportation service. For example, if three vehicles are used to provide transportation and each is in operation 40 hours a week, 52 weeks a year, there would be 6,240 vehicle hours of service provided.

## Please identify your Organization

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

County: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

## PART A - PROFILE OF YOUR ORGANIZATION



A.2

A.3

NEW JERSEY STATEWIDE, COUNTY AND COMMUNITY  
TRANSPORTATION PLANNING QUESTIONNAIRE



TRANSPORTATION PLANNING QUESTIONNAIRE

Which of the following best describes your organization?

- Private, non-profit Human Service Agency
  - Private, for-profit Transportation Company
  - Municipal Government
  - County Government
  - Private, non-profit Transportation Company
  - State Government
  - Other
- Please specify: \_\_\_\_\_

- Veterans
  - Unemployed
  - Low income
  - Mental or Cognitive Disability
  - Physical disabilities
  - Substance abusers
  - Visually impaired
  - Other
- Please specify: \_\_\_\_\_
- \_\_\_\_\_

What services does your agency provide?

- (Check all that apply)
- Medical/Dental
  - Job/Employment Training
  - Recreation
  - Adult Day Care
  - Welfare/Public Assistance
  - Veterans Services
  - Child Day Care
  - Rehabilitation Services
  - Counseling
  - Nutrition/Meals
  - Head Start
  - Residential Care
  - Transportation
  - Other
- Please specify: \_\_\_\_\_

What population segments does your agency serve (Check all that apply)

- General Public
- Senior Citizens
- Children

## PART A - PROFILE OF YOUR ORGANIZATION

A.4

On a daily basis how many individuals does your agency serve?

20 - 250

251 - 500

501 - 1000

1001 - 5000

5001 - 10000

10,001 - 15,000

15,000 +

A.5

Does your answer to question A4 include duplicated or non-duplicated customers? \*

Duplicated

Non-duplicated

A.6

On an annual basis how many individuals does your agency serve?

20 - 250

251 - 500

501 - 1000

1001 - 5000

5001 - 10000

10,001 - 15,000

15,000 +

A.7

Does your answer to question A6 include duplicated or non-duplicated customers? \*

Duplicated

Non-duplicated

\* Duplicated customers are those who are served more than once in a single day. Non-duplicated numbers indicate the total number of people served in a single day.

A.8

Please identify below the location(s) of your three primary program facilities/service centers and describe

the services provided  
at each site.

---

---

---

---

---

---

---

---

---

---

A.9 Please  
indicate your  
agency's

1:00 AM - 3:00 AM      3:00 AM - 5:00 AM      5:00 AM - 7:00 AM      7:00 AM - 9:00 AM      9:00 AM - 11:00 AM      11:00 AM - 1:00 PM      1:00 PM - 3:00 PM      3:00 PM - 5:00 PM

hours of operation Monday through Friday (Check all that apply):

7:00 PM - 9:00 PM

9:00 PM - 11:00 PM

11:00 PM - 1:00 AM

Administrative

Programs

Other

A.10

Please indicate your agency's hours of operation on Saturday (Check all that apply):

7:00 PM - 9:00 PM

9:00 PM - 11:00 PM

11:00 PM - 1:00 AM

1:00 AM - 3:00 AM

3:00 AM - 5:00 AM

5:00 AM - 7:00 AM

7:00 AM - 9:00 AM

9:00 AM - 11:00 AM

11:00 AM - 1:00 PM

1:00 PM - 3:00 PM

3:00 PM - 5:00 PM

Administrative

Programs

Other

A.11

Please indicate your agency's hours of

1:00 AM - 3:00 AM

3:00 AM - 5:00 AM

5:00 AM - 7:00 AM

7:00 AM - 9:00 AM

9:00 AM - 11:00 AM

11:00 AM - 1:00 PM

1:00 PM - 3:00 PM

3:00 PM - 5:00 PM

operation on  
Sunday  
(Check all  
that apply):

7:00 PM - 9:00 PM

9:00 PM - 11:00 PM

11:00 PM - 1:00 AM

Administrative

Programs

Other

A.12 What are the county boundaries of your agency's overall service area? Check all that apply.

Bergen

Essex

Monmouth

Passaic

Union

Hudson

New York City

A.13

Monmouth  
County -  
Check all  
the towns  
which you  
service.

Aberdeen



Loch Arbour

Long Branch

Manalapan

Manasquan

Marlboro

Matawan

Middletown

Millstone

Monmouth  
Beach

Neptune  
Twp.

Neptune  
City

Ocean Twp.

Oceanport

Red Bank

Roosevelt

Rumson

Sea Bright

Allenhurst

Allentown

Asbury Park

Atlantic  
Highlands  
Avon-By-The-  
Sea

Belmar

Bradley  
Beach

Brielle

Colts Neck

Deal

Eatontown

Englishtown

Fair Haven

Farmingdale

Freehold

Freehold  
Twp.

Hazlet

Sea Girt

Shrewsbury

Highlands

Holmdel

Shrewsbury  
Twp.

Howell

Spring Lake

Interlaken

Spring Lake  
Heights

Keansburg

Tinton Falls

Keyport

Union Beach

Lake Como  
(South  
Belmar)  
Little Silver

Upper  
Freehold

All municipalities in Monmouth

A.14

Essex County - Check all  
the towns which you  
service.

Belleville

Montclair

Bloomfield

Newark

Caldwell

North Caldwell

Cedar Grove

Nutley

East Orange

Orange

Essex Fells

Roseland

Fairfield

South Orange

Glen Ridge

Verona

Irvington

West Caldwell

Livingston

West Orange

Maplewood

All municipalities in Essex

Millburn

A.15

Passaic County - Check all the towns which you service.

Bloomingtondale

Prospect Park

Clifton

Ringwood

Haledon

Totowa

Hawthorne

Wanaque

Little Falls

Wayne

North Haledon Passaic

West Milford

Paterson

West Paterson

All municipalities in Passaic

Pompton Lakes

A.16

Union County - Check all the towns which you service.

Berkeley Heights

Plainfield

Clark

Rahway

Cranford

Roselle

Elizabeth

Roselle

Fanwood

Scotch Plains

Garwood

Springfield

Hillside

Summit

Kenilworth

Union

Linden

Westfield

Mountainside

Winfield

New  
Providence

All municipalities in Union

A.17

Bergen County - Check  
all the towns which you  
service.

Allendale

Moonachie

Alpine

New Milford

Bergenfield

North Arlington

Bogota

Northvale

Carlstadt

Norwood	Cliffside Park
Oakland	Closter
Old Tappan	Cresskill
Oradell	Demarest
Palisades Park	Dumont
Paramus	Elmwood Park
Park Ridge	East Rutherford
Ramsey	Edgewater
Ridgefield	Emerson
Ridgefield Park	Englewood
Ridgewood	Englewood Cliffs
River Edge	Fair Lawn
River Vale	Fairview
Rochelle Park	Fort Lee
Rockleigh	Franklin Lakes
Rutherford	Garfield City
Saddle Brook	Glen Rock



Saddle River

Hackensack

South  
Hackensack  
Teaneck

Harrington  
Park  
Hasbrouck  
Heights  
Haworth

Tenafly

Teterboro

Hillsdale

Upper Saddle  
River  
Waldwick

Hohokus

Leonia

Wallington

Little Ferry

Washington  
Twp.  
Westwood

Lodi

Lyndhurst

Woodcliff Lake

Mahwah

Wood-Ridge

Maywood

Wyckoff

Midland Park

All  
municipalities  
in Bergen

Montvale

A.18

Hudson County - Check  
all towns which you  
service.

Bayonne

North Bergen

Secaucus

Union City

Weehawken

West New York

All  
municipalities  
in Hudson

A.19

New York City - Check all  
boroughs which you  
service.

The Bronx

All boroughs in  
New York City

East Newark

Guttenberg

Harrison

Hoboken

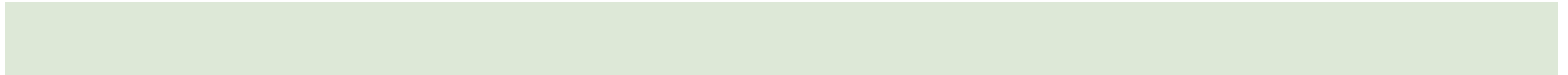
Jersey City

Kearny

Manhattan

Brooklyn

Queens



- 1. Facility Name:  
Address:  
Description of services:
- 2. Facility Name:  
Address:  
Description of services:
- 3. Facility Name:  
Address:  
Description of services:

## PART A - PROFILE OF YOUR ORGANIZATION

5:00 PM - 7:00 PM

5:00 PM - 7:00 PM

5:00 PM - 7:00 PM





## PART A - PROFILE OF YOUR ORGANIZATION

A.20 What are the transportation obstacles your customers face? Check all that apply.

No space available during peak times

No accessible service

Age restrictions  
Trip purpose reductions  
Crossing county lines  
Crossing municipality lines  
No evening service  
No weekend service

Please specify: \_\_\_\_\_

---

A.21 Please select which best describes how your customers get to your organization. Check all that apply.

County paratransit  
Municipal service  
Your agency transport  
Private vehicle  
Ambulette Service  
ACCESS LINK  
NJT fixed route bus  
Other bus  
NJT Rail  
NJT Light Rail  
PATH  
PATCO  
SEPTA  
Taxi  
Not applicable

Please specify: \_\_\_\_\_

---

A.22

Other

Other

Does your organization provide (i.e.: purchase, operate, or arrange for) passenger transportation services of any type?  
Yes (Please complete Parts B & C)

No (Thank you for your time. Complete Part C only)





PART B. PROFILE  
OF YOUR  
ORGANIZATION'S  
TRANSPORTATION  
PROGRAM

B.1

We operate a Fixed Route, modified fix route, fixed schedule service.

We contract/purchase Fixed Route, modified fixed route, fixed schedule service from an independent carrier/operator.

We operate a Demand Responsive (flexibly routed van/sedan) service using paid drivers

We operate a Demand Responsive (flexibly routed van/sedan) services using non transportation staff as drivers.

We operate a Demand Responsive (flexibly routed van/sedan) service using volunteer drivers.

We contract/purchase Demand Responsive (flexibly routed van/sedan) service from an independent carrier/operator. Please provide the name(s) of your contracted operator(s):

We coordinate a Volunteer Driver program (volunteers driving their own vehicles).

We provide subsidies/reimbursement to customers/riders who arrange for their own transportation.

Other

---

B.2

Which best  
indicates your  
transportation  
service  
hours?

1:00 AM -  
3:00 AM

3:00  
AM-  
5:00  
AM

5:00 AM -  
7:00 AM

7:00 AM -  
9:00  
AM

Check all that apply.

5:00 PM - 7:00 PM

7:00 PM - 9:00 PM

9:00 PM - 11:00 PM

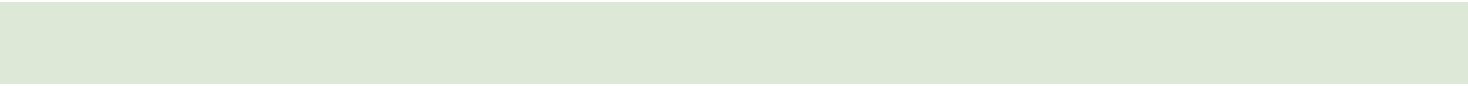
11:00 PM - 1:00 AM

No Service

- Sunday
- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday

Please specify:

---



PART B. PROFILE OF YOUR

ORGANIZATION'S  
TRANSPORTATION  
PROGRAM

Please specify:

---

Please specify:

---

Over 300,000



Please specify: \_\_\_\_\_

3:00 PM - 5:00 PM

Which best describes your advanced reservation for transportation service? Check all that apply.

- Real time (call when requesting ride)
- No Reservations (modified fixed route service)
- 1 - 4 hours
- 2 - 4 hours
- 1 - 2 days

1 week  
2 weeks  
1 month

Who is eligible to receive the transportation services your organization provides? Please check all that apply.

Only our Agency's customers

Senior Citizens

Disabled

The General Public (any resident in our service area)

Employment Related/ Employment Training

Which best describes the trip purposes your agency provides? Check all that apply.

Any type of trip purpose requested within your organization's service area

Health/medical (e.g. trips to the doctor, clinic, drug store, treatment center)

Nutrition (e.g. trips to a nutrition center)

Social (e.g. visits to friends/relatives)

Senior Activity Centers

Recreation (e.g. trips to cultural, social, athletic events)

Education/training (e.g. trips to training centers, schools, etc.)

Employment (e.g. trips to job interview sites or places of employment, etc.)

Shopping/personal needs (trips to the mall, barber, beauty shops, etc.)

Social services (e.g. trips to social service centers, adult daycare, training, etc.)

Do you accept donations for transportation service?

Yes

No

Do you charge a fare for transportation service?

Yes

Please indicate the number of annual one way passenger trips provided.

Under 5,000

5001 - 15,000

15,001 - 40,000



B.12

Indicate the number  
of full time, part  
time, and volunteer  
Dispatchers.

0

1

2

3

4+

B.13

Indicate the  
number of full  
time, part time,  
and volunteer  
Drivers.

26 - 35

36 - 50

50+

Full Time

Part Time

0

1 -  
4

5 - 10

Volunteer

B.14 Indicate the number of full time, part time, and volunteer Mechanics.

0

1

2

3

4+

B.15 Indicate the number of full time, part time, and volunteer Other positions.

0

1  
-  
4

5 -  
10

26 - 35 36 - 50 50+

Full Time

Part Time

Volunteer

Full Time  
Part Time  
Volunteer

Full Time  
Part Time  
Volunteer

Full Time  
Part Time  
Volunteer

Full Time  
Part Time  
Volunteer



Full Time  
Part Time  
Volunteer

B.16 What is your current total budget for Transportation Administrative Expenses?

- \$0 - \$20,000
- \$20,000 - \$50,000
- \$50,001 - \$90,000
- \$90,001 - \$120,000
- \$120,001 - \$150,000

\$200,001 - \$500,000+

B.17 What is your current total budget for Transportation Operating Expenses?

- \$0 - \$20,000
- \$20,000 - \$50,000
- \$50,001 - \$90,000
- \$90,001 - \$120,000
- \$120,001 - \$150,000
- \$150,001 - \$200,000
- \$200,001 - \$500,000
- \$500,001 - \$800,000

Over \$1,000,000

B.18 What is your current total budget for Transportation Capital Expenses?

- \$0 - \$20,000
- \$20,000 - \$50,000
- \$50,001 - \$90,000
- \$90,001 - \$120,000
- \$120,001 - \$150,000
- \$150,001 - \$200,000
- \$200,001 - \$500,000
- \$500,001 - \$800,000

\$150,001 - \$200,000

\$800,001 - \$1,000,000

Over \$1,000,000



### PART B. PROFILE OF YOUR ORGANIZATION'S TRANSPORTATION PROGRAM

Indicate the percentage for each that apply (funding for only your transportation service). The sum of the numbers entered must equal 100.

\$800,001 - \$1,000,000

\_\_\_\_\_

\_\_\_\_\_

County Funding:

State Casino Funding:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Special Initiatives:

B.21

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Other

Please specify:

\_\_\_\_\_

County and/or  
municipal public  
works department

Other:

B.20

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

B.22

On site

Garage (City,  
municipal agency)

B.19

Fares and Donations:

Charters, Advertising:

City, Town, Village Funding:

Federal Transit Funding (e.g.:5310, 5311, JARC):

OAA Title III:

OAA Title XX:  
Title XIX (Medicaid):  
Veterans:  
TANF:

Where are your vehicles kept? Check all that apply.

- Contractor lot
- Agency lot
- Drivers take home
- Streetside parking

Do you use automated routing and scheduling software?

Yes

No

Who services your vehicles? Check all that apply.

- Agency's mechanic(s)
- National repair shop
- Local garage

Other  
Please specify: \_\_\_\_\_  
Where are they serviced?

If so, which software does your agency use?

Trapeze

Multisystems

Route Match

PTMS

Contracted  
Other, please specify:  
\_\_\_\_\_

B.23

B.24

Other 

Please specify: \_\_\_\_\_

---

PART B. PROFILE OF YOUR  
ORGANIZATION'S  
TRANSPORTATION PROGRAM

### UWR Survey Responses - Monmouth County

Organization:	Service Area (includes all or parts of)	Service Area (includes all or parts of)						
		Hudson	Bergen	Passaic	Essex	Union	Monmouth	New York City
Affordable Housing Alliance	Monmouth						X	
Allaire Senior Day Center	Monmouth						X	
American Cancer Society	Bergen, Essex, Monmouth, Passaic, Union		X	X	X	X	X	
American Cancer Society	Bergen, Essex, Monmouth, Passaic, Union, Hudson, New York City	X	X	X	X	X	X	X
American Cancer Society	Bergen, Essex, Monmouth, Passaic, Union, Hudson, New York City	X	X	X	X	X	X	X
Anderson's Bus Company, Inc.	Monmouth						X	
Arc of Monmouth	Monmouth						X	
Asbury Park Community Collaborat	Monmouth						X	
Asbury Park Housing Authority	Monmouth						X	
Bayshore Community Health Serv	Monmouth						X	

### UWR Survey Responses - Monmouth County

Organization:	Service Area (includes all or parts of)	Service Area (includes all or parts of)						
		Hudson	Bergen	Passaic	Essex	Union	Monmouth	New York City
Bayshore Senior Health, Education	Monmouth						X	
Booker Cancer Center	Monmouth						X	
Borough of Atlantic Highlands	Monmouth						X	
Borough of Eatontown	Monmouth						X	
Borough of Highlands Recreation D	Monmouth						X	
Borough of Manasquan	Monmouth						X	
Borough of Shrewsbury	Monmouth						X	

### UWR Survey Responses - Monmouth County

Organization:	Service Area (includes all or parts of)	Service Area (includes all or parts of)						
		Hudson	Bergen	Passaic	Essex	Union	Monmouth	New York City
Brookdale Community College	Monmouth						X	
Centrastate Medical Center	Monmouth						X	
Coastal Habitat for Humanity	Monmouth						X	
Collier Services	Monmouth ,Union					X	X	
Community Connection	Monmouth						X	
Community Medical Center	Monmouth						X	
Eatontown Human Services/Senior	Monmouth						X	
Family Based Services Association	Monmouth						X	
Family Health Center @ Jersey Sho	Monmouth						X	



### UWR Survey Responses - Monmouth County

Organization:	Service Area (includes all or parts of)	Service Area (includes all or parts of)						
		Hudson	Bergen	Passaic	Essex	Union	Monmouth	New York City
Friendship Gardens	Monmouth						X	
Hazlet Recreation	Monmouth						X	
Holy Name Hospital/Regional Cancer Center	Bergen, Essex, Monmouth, Passaic, Union, Hudson, New York City	X	X	X	X	X	X	X
Interfaith Hospitality Network of Monmouth County	Monmouth						X	
JCC of Greater Monmouth County	Monmouth						X	
Jewish Family and Children's Services	Monmouth						X	
Jewish Family & Children's Service	Monmouth						X	
Keyport Auto Body Shop inc	Monmouth						X	
Ladacin Network	Monmouth						X	
Laidlaw Education Services	Bergen, Essex, Monmouth, Passaic, Union, Hudson, New York City	X	X	X	X	X	X	X
Lincroft Senior Citizen Housing Corporation	Monmouth						X	
Meadowlands Transportation Brokerage	Bergen, Essex, Monmouth, Passaic, Union, Hudson	X	X	X	X	X	X	
Monmouth County Office on Aging	Monmouth						X	

### UWR Survey Responses - Monmouth County

Organization:	Service Area (includes all or parts of)	Service Area (includes all or parts of)						
		Hudson	Bergen	Passaic	Essex	Union	Monmouth	New York City
MonmouthCares, Inc	Monmouth						X	
NJ Transit, Access Link	Bergen, Essex, Monmouth, Passaic, Union, Hudson	X	X	X	X	X	X	
Ocean Senior Citizen Housing Corp	Monmouth						X	
Pleasant Valley Adult Day Center	Monmouth						X	
Prevention First	Monmouth						X	
Project Paul	Monmouth						X	
Shadow Lake Village	Monmouth						X	
State of NJ Dept. Military/Vets Aff	Monmouth						X	
The community ymca	Monmouth						X	
The First Occupational Center of Ne	Bergen ,Essex ,Monmouth ,Passaic ,Union,Hudson	X	X	X	X	X	X	

### UWR Survey Responses - Monmouth County

Organization:	Service Area (includes all or parts of)	Service Area (includes all or parts of)						
		Hudson	Bergen	Passaic	Essex	Union	Monmouth	New York City
Township of Marlboro	Monmouth						X	
VA MEDICAL CENTER	Bergen, Essex, Monmouth, Passaic, Union, Hudson	X	X	X	X	X	X	
We Care Adult Care	Monmouth						X	

### UWR Survey Responses - Monmouth County

Organization:	Who services your vehicles?	Please specify	Use Software: Routing & Scheduling?	If so, which software does your agency use?	Use GPS to track your vehicles?	Voice contact with your drivers?	With what type of Equipment ?
Affordable Housing Alliance							
Allaire Senior Day Center	Local garage		No		No	Yes	Cell phone
American Cancer Society	Local garage		No		No	No	
American Cancer Society	Other	volunteers use own cars	No		No	Yes	Cell phone
American Cancer Society	Local garage		No		No	No	
Anderson's Bus Company, Inc.							
Arc of Monmouth	Local garage		No		No	No	
Asbury Park Community Collaborat							
Asbury Park Housing Authority							
Bayshore Community Health Service	Local garage		No		No	No	

**UWR Survey Responses - Monmouth County**

<b>Organization:</b>	<b>Who services your vehicles?</b>	<b>Please specify</b>	<b>Use Software: Routing &amp; Scheduling?</b>	<b>If so, which software does your agency use?</b>	<b>Use GPS to track your vehicles?</b>	<b>Voice contact with your drivers?</b>	<b>With what type of Equipment ?</b>
Bayshore Senior Health, Education	County and/or municipal public works department		No	Other	No	Yes	Cell phone
Booker Cancer Center							
Borough of Atlantic Highlands	Other	Unknown	No		No	No	
Borough of Eatontown							
Borough of Highlands Recreation D	County and/or municipal public works department		No		No	No	
Borough of Manasquan							
Borough of Shrewsbury	County and/or municipal public works department		No		No	No	

### UWR Survey Responses - Monmouth County

Organization:	Who services your vehicles?	Please specify	Use Software: Routing & Scheduling?	If so, which software does your agency use?	Use GPS to track your vehicles?	Voice contact with your drivers?	With what type of Equipment ?
Brookdale Community College							
Centrastate Medical Center							
Coastal Habitat for Humanity							
Collier Services	Local garage ,Other	Contractors	No		No	Yes	2-Way radio,Cell phone
Community Connection	NA	NA	No	NA	No	No	NA
Community Medical Center	Local garage		No		No	Yes	Cell phone
Eatontown Human Services/Senior	County and/or municipal public works department		No		No	Yes	Cell phone
Family Based Services Association	Local garage		No		No	Yes	Cell phone
Family Health Center @ Jersey Shore	Other	we do not have any	No		No	No	

### UWR Survey Responses - Monmouth County

Organization:	Who services your vehicles?	Please specify	Use Software: Routing & Scheduling?	If so, which software does your agency use?	Use GPS to track your vehicles?	Voice contact with your drivers?	With what type of Equipment ?
Friendship Gardens							
Hazlet Recreation							
Holy Name Hospital/Regional Cancer	Local garage		No		No	Yes	2-Way radio, Cell phone
Interfaith Hospitality Network of Monmouth	Local garage		No		No	Yes	Cell phone
JCC of Greater Monmouth County	Local garage		No		No	Yes	2-Way radio, Cell
Jewish Family and Children's Service							
Jewish Family & Children's Service							
Keyport Auto Body Shop inc	Agency's mechanic(s)		No		No	Yes	2-Way radio, Cell
Ladacin Network	Local garage		No		No	Yes	Cell phone
Laidlaw Education Services	Agency's mechanic(s)		No		No	Yes	2-Way radio, Cell
Lincroft Senior Citizen Housing Corporation							
Meadowlands Transportation Brokerage	Local garage		No	Other	Yes	Yes	Cell phone
Monmouth County Office on Aging	Agency's mechanic(s)		Yes	Trapeze	Yes	Yes	2-Way radio, Cell

### UWR Survey Responses - Monmouth County

<b>Organization:</b>	<b>Who services your vehicles?</b>	<b>Please specify</b>	<b>Use Software: Routing &amp; Scheduling?</b>	<b>If so, which software does your agency use?</b>	<b>Use GPS to track your vehicles?</b>	<b>Voice contact with your drivers?</b>	<b>With what type of Equipment ?</b>
MonmouthCares, Inc	National repair shop		No		No	Yes	Cell phone
NJ Transit, Access Link	Agency's mechanic(s)		Yes	Trapeze	Yes	Yes	2-Way radio, Cell
Ocean Senior Citizen Housing Corp							
Pleasant Valley Adult Day Center	Local garage	n/a	No	Other	No	Yes	Cell phone
Prevention First							
Project Paul							
Shadow Lake Village	Agency's mechanic(s)		No		No	No	
State of NJ Dept. Military/Vets Aff							
The community ymca	Local garage		No		No	Yes	Cell phone
The First Occupational Center of No	Agency's mechanic(s)		No		Yes	Yes	Cell phone



**UWR Survey Responses - Monmouth County**

Organization:	Who services your vehicles?	Please specify	Use Software: Routing & Scheduling?	If so, which software does your agency use?	Use GPS to track your vehicles?	Voice contact with your drivers?	With what type of Equipment ?
Township of Marlboro							
VA MEDICAL CENTER	Agency's mechanic(s)	On-site	No		Yes	Yes	Cell phone
We Care Adult Care	Local garage		No		No	Yes	Cell phone

### UWR Survey Responses - Monmouth County

Organization:	Willingness to Coordinate					What are the transportation obstacles your customers face?
	Currently Provide transportation for other orgzns?	Transp. services coordinated with other agencies?	Interested in providing transportation for other agencies?	Consider buying transportation from other agencies?	Are there orgzns you'd be able to coordinate with?	
Affordable Housing Alliance	No	No	No	No	Yes	No evening service, Other
Allaire Senior Day Center	No	No	Yes	Maybe	No	No accessible service, Trip purpose reductions, Crossing
American Cancer Society	No	No	Maybe	Maybe	No	No accessible service, Crossing
American Cancer Society	No	Yes	Yes	No	Yes	Trip purpose reductions, Crossing county
American Cancer Society	No	Yes	Maybe	Maybe	Yes	No accessible service, Crossing county lines, Crossing
Anderson's Bus Company, Inc.	No	No	No	Not Applicable	No	
Arc of Monmouth	No	Yes	Maybe	Maybe	No	No space available during peak times, Other
Asbury Park Community Collaborat	No	No	Maybe	Not Applicable	No	No accessible service
Asbury Park Housing Authority	No	Yes	Yes	No	Yes	No accessible service, No evening service, No weekend service
Bayshore Community Health Servic	No	No	No	Maybe	No	No accessible service, Crossing

**UWR Survey Responses - Monmouth County**

Organization:	Willingness to Coordinate					What are the transportation obstacles your customers face?
	Currently Provide transportation for other orgzns?	Transp. services coordinated with other agencies?	Interested in providing transportation for other agencies?	Consider buying transportation from other agencies?	Are there orgnzs you'd be able to coordinate with?	
Bayshore Senior Health, Education	No	Yes	No	No	No	No evening service, No weekend service
Booker Cancer Center	No	No	Maybe	Not Applicable	Yes	No accessible service, Age restrictions, Crossing county lines, Crossing municipality lines
Borough of Atlantic Highlands	Yes	Yes	No	Not Applicable	No	Crossing municipality lines
Borough of Eatontown	No	No	No	Not Applicable	No	No space available during peak times
Borough of Highlands Recreation D	No	Yes	Maybe	Not Applicable	No	No accessible service
Borough of Manasquan	No	Yes	No	Not Applicable	No	No space available during peak times
Borough of Shrewsbury	No	No	Maybe	Not Applicable	No	Other

### UWR Survey Responses - Monmouth County

Organization:	Willingness to Coordinate					What are the transportation obstacles your customers face?
	Currently Provide transportation for other orgzns?	Transp. services coordinated with other agencies?	Interested in providing transportation for other agencies?	Consider buying transportation from other agencies?	Are there orgzns you'd be able to coordinate with?	
Brookdale Community College		No				No accessible service
Centrastate Medical Center	No	No	No	Not Applicable	No	No accessible service, Age restrictions, Crossing county lines
Coastal Habitat for Humanity	No	No	Maybe	Not Applicable	No	No accessible service
Collier Services	No	No	No	Yes	Yes	No accessible service, Other
Community Connection		No				No accessible service
Community Medical Center	Yes	Yes	No	Yes	Yes	No accessible service, Crossing county lines
Eatontown Human Services/Senior	No	Yes	No	No	No	No accessible service, Crossing municipality lines. No
Family Based Services Association	No	No	Maybe	Maybe	No	No accessible service, Age
Family Health Center @ Jersey Sho	No	No	Maybe	Maybe	No	No space available during peak times. No accessible

### UWR Survey Responses - Monmouth County

Organization:	Willingness to Coordinate					What are the transportation obstacles your customers face?
	Currently Provide transportation for other orgzns?	Transp. services coordinated with other agencies?	Interested in providing transportation for other agencies?	Consider buying transportation from other agencies?	Are there orgzns you'd be able to coordinate with?	
Friendship Gardens	No	Yes	Yes	Not Applicable	Yes	No accessible service, Crossing
Hazlet Recreation	No	No	No	No	No	Other
Holy Name Hospital/Regional Canc	No	Yes	No	No	Yes	No accessible service
Interfaith Hospitality Network of Mo	No	No	No	Yes	No	No accessible service, No evening service, No weekend service Other
JCC of Greater Monmouth County	No	No	Maybe	Yes	No	No accessible service
Jewish Family and Children's Servic	No	No	Maybe	Maybe	No	No accessible service, Crossing
Jewish Family & Children's Service	No	No	No	Not Applicable	Yes	No accessible service, Age
Keyport Auto Body Shop inc	Yes	No	Maybe	No	No	Other
Ladacin Network	No	No	Maybe	Yes	No	Trip purpose reductions, Other, Lack of drivers
Laidlaw Education Services	Yes	No	Maybe	No	No	No space available during peak times
Lincroft Senior Citizen Housing Cor	No	No	No	No	No	No accessible service
Meadowlands Transportation Broke	Yes	Yes	Yes	Yes	Yes	No space available during peak
Monmouth County Office on Aging	No	No	No	Not Applicable	No	

### UWR Survey Responses - Monmouth County

Organization:	Willingness to Coordinate					What are the transportation obstacles your customers face?
	Currently Provide transportation for other orgzns?	Transp. services coordinated with other agencies?	Interested in providing transportation for other agencies?	Consider buying transportation from other agencies?	Are there orgzns you'd be able to coordinate with?	
MonmouthCares, Inc	No	No	No	Maybe	No	No accessible service, No evening
NJ Transit, Access Link	No	Yes	Yes	Yes	Yes	
Ocean Senior Citizen Housing Corp	No	Yes	No	No	No	No accessible service
Pleasant Valley Adult Day Center	No	No	No	Maybe	No	Other
Prevention First	No	No	No	No	No	Other
Project Paul	No	No	No	No	Yes	No accessible service, No evening service
Shadow Lake Village	No	No	No	Not Applicable	No	
State of NJ Dept. Military/Vets Aff	No	No	No	No	No	No space available during peak times
The community ymca	No	No	Maybe	Maybe	No	No space available during peak times
The First Occupational Center of Ne	No	No	Yes	Yes	No	No accessible service

### UWR Survey Responses - Monmouth County

Organization:	Willingness to Coordinate					What are the transportation obstacles your customers face?
	Currently Provide transportation for other orgzns?	Transp. services coordinated with other agencies?	Interested in providing transportation for other agencies?	Consider buying transportation from other agencies?	Are there orgzns you'd be able to coordinate with?	
Township of Marlboro	No	No	No	Not Applicable	Yes	No space available during peak times, No accessible service, Crossing municipality lines
VA MEDICAL CENTER	No	No	Yes	Yes	No	No accessible service
We Care Adult Care	No	No	No	Maybe	No	No space available during peak times

### UWR Survey Responses - Monmouth County

Organization:	What transportation obstacles do your customers					
	No space during peak travel times	No Accessible Service	Age Restrictions	Trip Purpose Reductions	Crossing County Lines	Crossing Municipal Boundaries
Affordable Housing Alliance						
Allaire Senior Day Center		X		X	X	
American Cancer Society		X			X	
American Cancer Society				X	X	X
American Cancer Society		X			X	X
Anderson's Bus Company, Inc.						
Arc of Monmouth	X					
Asbury Park Community Collaborat		X				
Asbury Park Housing Authority		X				
Bayshore Community Health Servic		X				X



### UWR Survey Responses - Monmouth County

Organization:	What transportation obstacles do your customers					
	No space during peak travel times	No Accessible Service	Age Restrictions	Trip Purpose Reductions	Crossing County Lines	Crossing Municipal Boundaries
Bayshore Senior Health, Education						
Booker Cancer Center		X	X		X	X
Borough of Atlantic Highlands						X
Borough of Eatontown	X					
Borough of Highlands Recreation D		X				
Borough of Manasquan	X					
Borough of Shrewsbury						

## UWR Survey Responses - Monmouth County

Organization:	What transportation obstacles do your customers					
	No space during peak travel times	No Accessible Service	Age Restrictions	Trip Purpose Reductions	Crossing County Lines	Crossing Municipal Boundaries
Brookdale Community College		X				
Centrastate Medical Center		X	X		X	
Coastal Habitat for Humanity		X				
Collier Services		X				
Community Connection		X				
Community Medical Center		X			X	
Eatontown Human Services/Senior		X				X
Family Based Services Association		X	X			X
Family Health Center @ Jersey Shore	X	X			X	X

## UWR Survey Responses - Monmouth County

Organization:	What transportation obstacles do your customers					
	No space during peak travel times	No Accessible Service	Age Restrictions	Trip Purpose Reductions	Crossing County Lines	Crossing Municipal Boundaries
Friendship Gardens		X			X	
Hazlet Recreation						
Holy Name Hospital/Regional Canc		X				
Interfaith Hospitality Network of Mo		X				
JCC of Greater Monmouth County		X				
Jewish Family and Children's Servi		X			X	
Jewish Family & Children's Service		X	X		X	
Keyport Auto Body Shop inc						
Ladacin Network				X		
Laidlaw Education Services	X					
Lincroft Senior Citizen Housing Cor		X				
Meadowlands Transportation Broke	X					
Monmouth County Office on Aging						

## UWR Survey Responses - Monmouth County

Organization:	What transportation obstacles do your customers					
	No space during peak travel times	No Accessible Service	Age Restrictions	Trip Purpose Reductions	Crossing County Lines	Crossing Municipal Boundaries
MonmouthCares, Inc		X				
NJ Transit, Access Link						
Ocean Senior Citizen Housing Corp		X				
Pleasant Valley Adult Day Center						
Prevention First						
Project Paul		X				
Shadow Lake Village						
State of NJ Dept. Military/Vets Aff	X					
The community ymca	X					
The First Occupational Center of Ne		X				

## UWR Survey Responses - Monmouth County

Organization:	What transportation obstacles do your customers					
	No space during peak travel times	No Accessible Service	Age Restrictions	Trip Purpose Reductions	Crossing County Lines	Crossing Municipal Boundaries
Township of Marlboro	X	X				X
VA MEDICAL CENTER	X					
We Care Adult Care	X					

### UWR Survey Responses - Monmouth County

Organization:	face?			How do your customers get to your organization?	County Paratransit	Municipal Service
	No Evening Service	No Weekend Service	Other			
Affordable Housing Alliance	X		X	County paratransit ,Private vehicle ,NJT fixed route bus ,Other bus ,Taxi ,Other	X	
Allaire Senior Day Center	X	X		Your agency transport ,Private vehicle		
American Cancer Society	X	X		Not applicable		
American Cancer Society				Other		
American Cancer Society			X	County paratransit ,Your agency transport ,Private vehicle ,Taxi	X	
Anderson's Bus Company, Inc.				Other		
Arc of Monmouth			X	Your agency transport ,ACCESS LINK ,NJT fixed route bus ,Other		
Asbury Park Community Collaborat				Taxi		
Asbury Park Housing Authority	X	X		County paratransit ,Municipal service ,Private vehicle ,Taxi	X	X
Bayshore Community Health Servic	X	X		County paratransit ,Private vehicle ,Ambulette Service	X	

### UWR Survey Responses - Monmouth County

Organization:	face?			How do your customers get to your organization?	County Paratransit	Municipal Service
	No Evening Service	No Weekend Service	Other			
Bayshore Senior Health, Education	X	X		Your agency transport ,Taxi ,Other		
Booker Cancer Center				County paratransit ,Private vehicle ,Ambulette Service ,Other bus ,Taxi	X	
Borough of Atlantic Highlands				Other		
Borough of Eatontown				Private vehicle ,Taxi		
Borough of Highlands Recreation D				County paratransit ,Private vehicle ,NJT fixed route bus ,Taxi	X	
Borough of Manasquan				Private vehicle		
Borough of Shrewsbury			X	Private vehicle ,NJT fixed route bus ,Taxi		

### UWR Survey Responses - Monmouth County

Organization:	face?			How do your customers get to your organization?	County Paratransit	Municipal Service
	No Evening Service	No Weekend Service	Other			
Brookdale Community College				County paratransit ,Municipal service ,Your agency transport ,Private vehicle ,NJT fixed route bus ,Taxi	<b>X</b>	<b>X</b>
Centrastate Medical Center				County paratransit ,Private vehicle ,Ambulette Service	<b>X</b>	
Coastal Habitat for Humanity				Not applicable		
Collier Services			<b>X</b>	Your agency transport ,Private vehicle ,Other		
Community Connection				County paratransit ,Municipal service ,Your agency transport ,Private vehicle	<b>X</b>	<b>X</b>
Community Medical Center				Municipal service ,Your agency transport ,Private vehicle ,Ambulette Service		<b>X</b>
Eatontown Human Services/Senior	<b>X</b>	<b>X</b>	<b>X</b>	Your agency transport ,Private vehicle		
Family Based Services Association	<b>X</b>			Your agency transport ,Private vehicle		
Family Health Center @ Jersey Shore			<b>X</b>	Private vehicle ,NJT fixed route bus ,Taxi ,Other		



### UWR Survey Responses - Monmouth County

Organization:	face?			How do your customers get to your organization?	County Paratransit	Municipal Service
	No Evening Service	No Weekend Service	Other			
Friendship Gardens	X	X		Not applicable		
Hazlet Recreation			X	Private vehicle		
Holy Name Hospital/Regional Canc				County paratransit ,Municipal service ,Your agency transport ,Private vehicle	X	X
Interfaith Hospitality Network of Mo	X	X	X	Your agency transport ,NJT fixed route bus		
JCC of Greater Monmouth County				Your agency transport ,Private vehicle ,Taxi		
Jewish Family and Children's Servi	X	X		Your agency transport ,Private vehicle		
Jewish Family & Children's Service	X	X	X	Municipal service ,Private vehicle ,Taxi		X
Keyport Auto Body Shop inc			X	Other		
Ladacin Network			X	County paratransit ,Your agen	X	
Laidlaw Education Services						
Lincroft Senior Citizen Housing Cor				Private vehicle ,Other bus ,Taxi		
Meadowlands Transportation Broke	X	X		Not applicable,Other		
Monmouth County Office on Aging				Private vehicle ,ACCESS LINK ,NJT fixed route bus		

### UWR Survey Responses - Monmouth County

Organization:	face?			How do your customers get to your organization?	County Paratransit	Municipal Service
	No Evening Service	No Weekend Service	Other			
MonmouthCares, Inc	X	X		Your agency transport ,Private vehicle		
NJ Transit, Access Link				ACCESS LINK		
Ocean Senior Citizen Housing Corp				Not applicable		
Pleasant Valley Adult Day Center			X	Your agency transport ,Private vehicle ,Taxi		
Prevention First			X	Private vehicle ,Taxi		
Project Paul	X			Private vehicle ,Other		
Shadow Lake Village				Private vehicle		
State of NJ Dept. Military/Vets Aff				County paratransit ,Private vehicle ,NJT Rail	X	
The community ymca				Not applicable		
The First Occupational Center of Ne				County paratransit ,Municipal service ,Your agency	X	X

### UWR Survey Responses - Monmouth County

Organization:	face?			How do your customers get to your organization?	County Paratransit	Municipal Service
	No Evening Service	No Weekend Service	Other			
Township of Marlboro				Private vehicle		
VA MEDICAL CENTER				County paratransit, Municipal service, Your agency transport, Private vehicle, ACCESS LINK, NJT fixed	X	X
We Care Adult Care				County paratransit ,Your agency transport ,Private vehicle ,ACCESS LINK	X	

### UWR Survey Responses - Monmouth County

Organization:	How do your customers get to your organization?										
	Your Agency Transport	Private Vehicle	Ambulette Service	ACCESS LINK	NJTransit Fixed Route Bus	Other Bus	NJTransit Rail	NJTransit Light Rail	Taxi	NA	Other
Affordable Housing Alliance		X			X	X			X		X
Allaire Senior Day Center	X	X									
American Cancer Society										X	
American Cancer Society											X
American Cancer Society	X	X							X		
Anderson's Bus Company, Inc.											X
Arc of Monmouth	X			X	X						X
Asbury Park Community Collaborat									X		
Asbury Park Housing Authority		X							X		
Bayshore Community Health Servic		X	X						X		

### UWR Survey Responses - Monmouth County

Organization:	How do your customers get to your organization?										
	Your Agency Transport	Private Vehicle	Ambulette Service	ACCESS LINK	NJTransit Fixed Route Bus	Other Bus	NJTransit Rail	NJTransit Light Rail	Taxi	NA	Other
Bayshore Senior Health, Education	X								X		X
Booker Cancer Center		X	X			X			X		
Borough of Atlantic Highlands											X
Borough of Eatontown		X							X		
Borough of Highlands Recreation D		X			X				X		
Borough of Manasquan		X									
Borough of Shrewsbury		X			X				X		

## UWR Survey Responses - Monmouth County

Organization:	How do your customers get to your organization?										
	Your Agency Transport	Private Vehicle	Ambulette Service	ACCESS LINK	NJTransit Fixed Route Bus	Other Bus	NJTransit Rail	NJTransit Light Rail	Taxi	NA	Other
Brookdale Community College	X	X			X				X		
Centrastate Medical Center		X	X								
Coastal Habitat for Humanity										X	
Collier Services	X	X									X
Community Connection	X	X			X				X		
Community Medical Center	X	X	X						X		
Eatontown Human Services/Senior	X	X									
Family Based Services Association	X	X									
Family Health Center @ Jersey Shore		X			X				X		X

### UWR Survey Responses - Monmouth County

Organization:	How do your customers get to your organization?										
	Your Agency Transport	Private Vehicle	Ambulette Service	ACCESS LINK	NJTransit Fixed Route Bus	Other Bus	NJTransit Rail	NJTransit Light Rail	Taxi	NA	Other
Friendship Gardens										X	
Hazlet Recreation		X									
Holy Name Hospital/Regional Canc	X	X	X	X	X				X		
Interfaith Hospitality Network of Mon	X				X						
JCC of Greater Monmouth County	X	X							X		
Jewish Family and Children's Service	X	X									
Jewish Family & Children's Service		X							X		
Keyport Auto Body Shop inc											X
Ladacin Network	X	X	X	X							
Laidlaw Education Services											
Lincroft Senior Citizen Housing Cor		X				X			X		
Meadowlands Transportation Broke										X	X
Monmouth County Office on Aging		X		X	X				X		

### UWR Survey Responses - Monmouth County

Organization:	How do your customers get to your organization?										
	Your Agency Transport	Private Vehicle	Ambulette Service	ACCESS LINK	NJTransit Fixed Route Bus	Other Bus	NJTransit Rail	NJTransit Light Rail	Taxi	NA	Other
MonmouthCares, Inc	X	X									
NJ Transit, Access Link				X							
Ocean Senior Citizen Housing Corp										X	
Pleasant Valley Adult Day Center	X	X							X		
Prevention First		X							X		
Project Paul		X									X
Shadow Lake Village		X									
State of NJ Dept. Military/Vets Aff		X					X				
The community ymca										X	
The First Occupational Center of Ne	X	X		X	X						



### UWR Survey Responses - Monmouth County

Organization:	How do your customers get to your organization?										
	Your Agency Transport	Private Vehicle	Ambulette Service	ACCESS LINK	NJTransit Fixed Route Bus	Other Bus	NJTransit Rail	NJTransit Light Rail	Taxi	NA	Other
Township of Marlboro											
VA MEDICAL CENTER	X	X		X	X						
We Care Adult Care	X	X		X							X

**UWR Survey Responses - Monmouth County**

Organization:	Type of transportation service(s) provided?	Type of Service: Fixed Route, Demand-Response, C					
		Operate Fixed Route	Contract Fixed Route	Operate Demand-Response with Paid Drivers	Operate Demand-Response w/ non-transportation Staff as Drivers	Operate Demand-Response with Volunteer Drivers	Contract Demand-Response
Affordable Housing Alliance							
Allaire Senior Day Center	Operate a Fixed Route, modified fix route, fixed	X					
American Cancer Society	Operate a Demand Responsive (flexibly					X	
American Cancer Society	Operate a Demand Responsive (flexibly routed van/sedan)					X	
American Cancer Society	Operate a Demand Responsive (flexibly routed van/sedan) service using					X	
Anderson's Bus Company, Inc.							
Arc of Monmouth	Contract/purchase Fixed Route, modified fixed route		X				
Asbury Park Community Collaborat							
Asbury Park Housing Authority							
Bayshore Community Health Servic	Operate a Fixed Route, modified fix	X		X			

**UWR Survey Responses - Monmouth County**

Organization:	Type of transportation service(s) provided?	Type of Service: Fixed Route, Demand-Response, C					
		Operate Fixed Route	Contract Fixed Route	Operate Demand-Response with Paid Drivers	Operate Demand-Response w/ non-transportation Staff as Drivers	Operate Demand-Response with Volunteer Drivers	Contract Demand-Response
Bayshore Senior Health, Education	Operate a Fixed Route, modified fix route, fixed schedule service. ,	X					
Booker Cancer Center							
Borough of Atlantic Highlands	Contract/purchase Demand Responsive (flexibly						X
Borough of Eatontown							
Borough of Highlands Recreation D	Other						
Borough of Manasquan							
Borough of Shrewsbury	Contract/purchase Demand Responsive (flexibly routed van/sedan)						X

### UWR Survey Responses - Monmouth County

Organization:	Type of transportation service(s) provided?	Type of Service: Fixed Route, Demand-Response, C					
		Operate Fixed Route	Contract Fixed Route	Operate Demand-Response with Paid Drivers	Operate Demand-Response w/ non-transportation Staff as Drivers	Operate Demand-Response with Volunteer Drivers	Contract Demand-Response
Brookdale Community College	Contract/purchase Fixed Route, modified fixed route, fixed schedule service from an independent carrier /operator.		X				
Centrastate Medical Center							
Coastal Habitat for Humanity							
Collier Services	Contract/purchase Fixed Route, modified fixed route		X		X		
Community Connection	We contract/purchase Fixed Rou		X				
Community Medical Center	Contract/purchase Fixed Route, modified fixed route.		X	X			
Eatontown Human Services/Senior	Operate a Demand Responsive (flexibly routed van/sedan)				X		
Family Based Services Association	Operate a Demand Responsive (flexibly			X	X	X	
Family Health Center @ Jersey Sho	Other						

### UWR Survey Responses - Monmouth County

Organization:	Type of transportation service(s) provided?	Type of Service: Fixed Route, Demand-Response, C					
		Operate Fixed Route	Contract Fixed Route	Operate Demand-Response with Paid Drivers	Operate Demand-Response w/ non-transportation Staff as Drivers	Operate Demand-Response with Volunteer Drivers	Contract Demand-Response
Friendship Gardens							
Hazlet Recreation							
Holy Name Hospital/Regional Canc	Contract/purchase Demand Responsive (flexibly						X
Interfaith Hospitality Network of Mo	We operate a Fixed Route, modified fix route, fixed schedule service	X					
JCC of Greater Monmouth County	Operate a Demand Responsive (flexibly			X			X
Jewish Family and Children's Servi							
Jewish Family & Children's Service							
Keyport Auto Body Shop inc	Operate a Fixed Route, modified fix	X					
Ladacin Network	We operate a Fixed Route, modified fix route, fixed schedule service	X		X			
Laidlaw Education Services	Operate a Fixed Route, modified fix	X					
Lincroft Senior Citizen Housing Cor							
Meadowlands Transportation Broke	Contract/purchase Fixed Route,		X				X
Monmouth County Office on Aging	Contract/purchase Fixed Route,		X				

### UWR Survey Responses - Monmouth County

Organization:	Type of transportation service(s) provided?	Type of Service: Fixed Route, Demand-Response, C					
		Operate Fixed Route	Contract Fixed Route	Operate Demand-Response with Paid Drivers	Operate Demand-Response w/ non-transportation Staff as Drivers	Operate Demand-Response with Volunteer Drivers	Contract Demand-Response
MonmouthCares, Inc	Operate a Demand Responsive (flexibly				X		X
NJ Transit, Access Link	Contract/purchase Demand						X
Ocean Senior Citizen Housing Corp							
Pleasant Valley Adult Day Center	Operate a Demand Responsive (flexibly routed van/sedan) service using paid drivers			X			
Prevention First							
Project Paul							
Shadow Lake Village	Contract/purchase Fixed Route, modified fixed route,		X				
State of NJ Dept. Military/Vets Aff							
The community ymca	Contract/purchase Fixed Route,		X	X			X
The First Occupational Center of N	We operate a Fixed Route, modified fix	X		X			

**UWR Survey Responses - Monmouth County**

Organization:	Type of transportation service(s) provided?	Type of Service: Fixed Route, Demand-Response, C					
		Operate Fixed Route	Contract Fixed Route	Operate Demand-Response with Paid Drivers	Operate Demand-Response w/ non-transportation Staff as Drivers	Operate Demand-Response with Volunteer Drivers	Contract Demand-Response
Township of Marlboro							
VA MEDICAL CENTER	We operate a Fixed Route, modified fix route, fixed schedule service.	<b>X</b>		<b>X</b>			
We Care Adult Care	Operate a Demand Responsive (flexibly routed van/sedan)			<b>X</b>			

### UWR Survey Responses - Monmouth County

Organization:	Contracted			Transp		
	Coordinate Volunteer Driver Program	Subsidize/ Reimburse Riders who arrange other transport	Other	Sunday	Monday	Tuesday
Affordable Housing Alliance						
Allaire Senior Day Center					7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM
American Cancer Society	<b>X</b>	<b>X</b>			9:00 AM - 5:00 PM	9:00 AM - 5:00 PM
American Cancer Society	<b>X</b>				9:00 AM - 5:00 PM	9:00 AM - 5:00 PM
American Cancer Society	<b>X</b>	<b>X</b>		No Service	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM
Anderson's Bus Company, Inc.						
Arc of Monmouth			<b>X</b>	No Service	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM
Asbury Park Community Collaborat						
Asbury Park Housing Authority						
Bayshore Community Health Servic				7:00 AM - 5:00 PM	7:00 AM - 5:00 PM	7:00 AM - 5:00 PM



### UWR Survey Responses - Monmouth County

Organization:	Contracted			Transp		
	Coordinate Volunteer Driver Program	Subsidize/ Reimburse Riders who arrange other transport	Other	Sunday	Monday	Tuesday
Bayshore Senior Health, Education	X				9:00 AM - 11:00 AM, 1:00 PM - 3:00 PM	9:00 AM - 11:00 AM, 1:00 PM - 3:00 PM
Booker Cancer Center						
Borough of Atlantic Highlands				No Service	No Service	9:00 AM - 5:00 PM
Borough of Eatontown						
Borough of Highlands Recreation D			X	No Service	No Service	No Service
Borough of Manasquan						
Borough of Shrewsbury				No Service	No Service	No Service

### UWR Survey Responses - Monmouth County

Organization:	Contracted			Transp		
	Coordinate Volunteer Driver Program	Subsidize/ Reimburse Riders who arrange other transport	Other	Sunday	Monday	Tuesday
Brookdale Community College				5:00 PM - 7:00 PM	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM
Centrastate Medical Center						
Coastal Habitat for Humanity						
Collier Services				3:00 PM - 7:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM
Community Connection				5:00 PM - 7:00 PM	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM
Community Medical Center					7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM
Eatontown Human Services/Senior			X		7:00 AM - 9:00 AM, 1:00 PM - 3:00 PM	
Family Based Services Association		X			9:00 AM - 11:00 PM	9:00 AM - 11:00 PM
Family Health Center @ Jersey Sho			X	No Service	No Service	No Service

### UWR Survey Responses - Monmouth County

Organization:	Contracted			Transp		
	Coordinate Volunteer Driver Program	Subsidize/ Reimburse Riders who arrange other transport	Other	Sunday	Monday	Tuesday
Friendship Gardens						
Hazlet Recreation						
Holy Name Hospital/Regional Canc					7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM
Interfaith Hospitality Network of Mo				7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM
JCC of Greater Monmouth County					9:00 AM - 5:00 PM	9:00 AM - 5:00 PM
Jewish Family and Children's Servi						
Jewsh Family & Children's Service						
Keyport Auto Body Shop inc				7:00 AM - 3:00 PM	5:00 AM - 9:00 PM	5:00 AM - 9:00 PM
Ladacin Network				7:00 AM - 9:00 AM, 5:00 PM - 7:00 PM, 11:00 PM - 1:00 AM	7:00 AM - 9:00 AM, 5:00 PM - 7:00 PM, 11:00 PM - 1:00 AM	7:00 AM - 9:00 AM, 5:00 PM - 7:00 PM, 11:00 PM - 1:00 AM
Laidlaw Education Services				9:00 PM - 11:00 PM	5:00 AM - 9:00 PM	5:00 AM - 9:00 PM
Lincroft Senior Citizen Housing Cor						
Meadowlands Transportation Broke				1:00 AM - 5:00 AM	1:00 AM - 1:00 AM	1:00 AM - 1:00 AM
Monmouth County Office on Aging					9:00 AM - 1:00 PM	9:00 AM - 1:00 PM

### UWR Survey Responses - Monmouth County

Organization:	Contracted			Transp		
	Coordinate Volunteer Driver Program	Subsidize/ Reimburse Riders who arrange other transport	Other	Sunday	Monday	Tuesday
MonmouthCares, Inc					9:00 AM - 5:00 PM	9:00 AM - 5:00 PM
NJ Transit, Access Link				1:00 AM - 1:00 AM	1:00 AM - 1:00 AM	1:00 AM - 1:00 AM
Ocean Senior Citizen Housing Corp						
Pleasant Valley Adult Day Center				No Service	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM
Prevention First						
Project Paul						
Shadow Lake Village				7:00 AM - 9:00 AM	5:00 AM - 7:00 AM, 5:00 PM - 7:00 PM	5:00 AM - 7:00 AM, 5:00 PM - 7:00 PM
State of NJ Dept. Military/Vets Aff						
The community ymca					7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM
The First Occupational Center of Ne					7:00 AM - 7:00 PM	7:00 AM - 7:00 PM

### UWR Survey Responses - Monmouth County

Organization:	Contracted			Transp		
	Coordinate Volunteer Driver Program	Subsidize/ Reimburse Riders who arrange other transport	Other	Sunday	Monday	Tuesday
Township of Marlboro						
VA MEDICAL CENTER					7:00 AM - 7:00 PM	7:00 AM - 7:00 PM
We Care Adult Care			X		7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM

### UWR Survey Responses - Monmouth County

Organization:	Transportation Service Hours				Describe your advanced reservation for transportation
	Wednesday	Thursday	Friday	Saturday	
Affordable Housing Alliance					
Allaire Senior Day Center	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM		No Reservations (modified fixed route service)
American Cancer Society	9:00 AM - 5:00 PM	9:00 AM - 5:00 PM	9:00 AM - 5:00 PM		1 week, 2 weeks
American Cancer Society	9:00 AM - 5:00 PM	9:00 AM - 5:00 PM	9:00 AM - 5:00 PM		1 week
American Cancer Society	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	No Service	1 week
Anderson's Bus Company, Inc.					
Arc of Monmouth	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	Other
Asbury Park Community Collaborat					
Asbury Park Housing Authority					
Bayshore Community Health Servic	7:00 AM - 5:00 PM	7:00 AM - 5:00 PM	7:00 AM - 5:00 PM	7:00 AM - 5:00 PM	No Reservations (modified fixed

### UWR Survey Responses - Monmouth County

Organization:	Transportation Service Hours				Describe your advanced reservation for transportation
	Wednesday	Thursday	Friday	Saturday	
Bayshore Senior Health, Education	9:00 AM - 11:00 AM, 1:00 PM - 3:00 PM	9:00 AM - 11:00 AM, 1:00 PM - 3:00 PM	9:00 AM - 11:00 AM, 1:00 PM - 3:00 PM		No Reservations (modified fixed route service)
Booker Cancer Center					
Borough of Atlantic Highlands	No Service	9:00 AM - 5:00 PM	No Service	No Service	1 - 2 days
Borough of Eatontown					
Borough of Highlands Recreation D	No Service	11:00 AM - 3:00 PM	No Service	No Service	1 - 2 days
Borough of Manasquan					
Borough of Shrewsbury	No Service	9:00 AM - 1:00 PM	No Service	No Service	1 - 2 days

### UWR Survey Responses - Monmouth County

Organization:	Transportation Service Hours				Describe your advanced reservation for transportation
	Wednesday	Thursday	Friday	Saturday	
Brookdale Community College	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM		No Reservations (modified fixed route service)
Centrastate Medical Center					
Coastal Habitat for Humanity					
Collier Services	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	3:00 PM - 7:00 PM	Real time (call when requesting ride),No Reservations
Community Connection	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM	9:00 AM - 11:00 AM, 5:00 PM - 7:00 PM		No Reservations (modified fixed route service)
Community Medical Center	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM		1 - 2 days,1 week,2 weeks,1 month
Eatontown Human Services/Senior	7:00 AM - 9:00 AM, 1:00 PM - 3:00 PM		7:00 AM - 9:00 AM, 1:00 PM - 3:00 PM		Real time (call when requesting ride), 1 - 2 days,1 week,1
Family Based Services Association	9:00 AM - 11:00 PM	9:00 AM - 11:00 PM	9:00 AM - 11:00 PM		1 - 2 days
Family Health Center @ Jersey Shore	No Service	No Service	No Service	No Service	No Reservations (modified fixed route service)



### UWR Survey Responses - Monmouth County

Organization:	Transportation Service Hours				Describe your advanced reservation for transportation
	Wednesday	Thursday	Friday	Saturday	
Friendship Gardens					
Hazlet Recreation					
Holy Name Hospital/Regional Cancer	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM		1 - 4 hours
Interfaith Hospitality Network of Monmouth	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	1 - 2 days
JCC of Greater Monmouth County	9:00 AM - 5:00 PM	9:00 AM - 5:00 PM	9:00 AM - 5:00 PM		1 week
Jewish Family and Children's Services					
Jewish Family & Children's Service					
Keyport Auto Body Shop inc	5:00 AM - 9:00 PM	5:00 AM - 9:00 PM	5:00 AM - 9:00 PM	7:00 AM - 11:00 PM	1 week
Ladacin Network	7:00 AM - 9:00 AM, 5:00 PM - 7:00 PM, 11:00 PM - 1:00 AM	7:00 AM - 9:00 AM, 5:00 PM - 7:00 PM, 11:00 PM - 1:00 AM	7:00 AM - 9:00 AM, 5:00 PM - 7:00 PM, 11:00 PM - 1:00 AM	7:00 AM - 9:00 AM, 5:00 PM - 7:00 PM, 11:00 PM - 1:00 AM	
Laidlaw Education Services	5:00 AM - 9:00 PM	5:00 AM - 9:00 PM	5:00 AM - 9:00 PM	5:00 AM - 11:00 PM	1 - 2 days
Lincroft Senior Citizen Housing Corporation					
Meadowlands Transportation Brokerage	1:00 AM - 1:00 AM	1:00 AM - 1:00 AM	1:00 AM - 1:00 AM	1:00 AM - 5:00 AM	Real time (call when requesting ride), No
Monmouth County Office on Aging	9:00 AM - 1:00 PM	9:00 AM - 1:00 PM	9:00 AM - 1:00 PM		1 - 2 days

### UWR Survey Responses - Monmouth County

Organization:	Transportation Service Hours				Describe your advanced reservation for transportation
	Wednesday	Thursday	Friday	Saturday	
MonmouthCares, Inc	9:00 AM - 5:00 PM	9:00 AM - 5:00 PM	9:00 AM - 5:00 PM		1 - 4 hours,2 - 4 hours,1 - 2 days,1
NJ Transit, Access Link	1:00 AM - 1:00 AM	1:00 AM - 1:00 AM	1:00 AM - 1:00 AM	1:00 AM - 1:00 AM	1 - 2 days
Ocean Senior Citizen Housing Corp					
Pleasant Valley Adult Day Center	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	No Service	1 - 4 hours,1 - 2 days,Other
Prevention First					
Project Paul					
Shadow Lake Village	5:00 AM - 7:00 AM, 5:00 PM - 7:00 PM	5:00 AM - 7:00 AM, 5:00 PM - 7:00 PM	5:00 AM - 7:00 AM, 5:00 PM - 7:00 PM	No Service	No Reservations (modified fixed route service)
State of NJ Dept. Military/Vets Aff					
The community ymca	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM	7:00 AM - 9:00 AM, 3:00 PM - 5:00 PM		No Reservations (modified fixed
The First Occupational Center of Ne	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	Real time (call when requesting ride)

### UWR Survey Responses - Monmouth County

Organization:	Transportation Service Hours				Describe your advanced reservation for transportation
	Wednesday	Thursday	Friday	Saturday	
Township of Marlboro					
VA MEDICAL CENTER	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM -7:00PM	Real time (call when requesting ride)
We Care Adult Care	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM	7:00 AM - 11:00 AM, 3:00 PM - 7:00 PM		Real time (call when requesting ride), 1 - 4 hours

**UWR Survey Responses - Monmouth County**

<b>Organization:</b>	<b>Funding Sources, as a Percentage</b>							
	<b>Fares and Donations</b>	<b>Charters, Advertising</b>	<b>City, Town, Village</b>	<b>County</b>	<b>State Casino Funds</b>	<b>Federal Transit Funding (5310, 5311, JARC)</b>	<b>OAA Title III</b>	<b>OAA Title XX</b>
Affordable Housing Alliance								
Allaire Senior Day Center	0	0	0	25	25	0	0	0
American Cancer Society								
American Cancer Society	100							
American Cancer Society	100	0	0	0	0	0	0	0
Anderson's Bus Company, Inc.								
Arc of Monmouth	0	0	0	0	0	0	0	0
Asbury Park Community Collaborat								
Asbury Park Housing Authority								
Bayshore Community Health Servic								

**UWR Survey Responses - Monmouth County**

<b>Organization:</b>	<b>Funding Sources, as a Percentage</b>							
	<b>Fares and Donations</b>	<b>Charters, Advertising</b>	<b>City, Town, Village</b>	<b>County</b>	<b>State Casino Funds</b>	<b>Federal Transit Funding (5310, 5311, JARC)</b>	<b>OAA Title III</b>	<b>OAA Title XX</b>
Bayshore Senior Health, Education	0	0	0	0	0	0	0	0
Booker Cancer Center								
Borough of Atlantic Highlands			100					
Borough of Eatontown								
Borough of Highlands Recreation D			100					
Borough of Manasquan								
Borough of Shrewsbury			100					

## UWR Survey Responses - Monmouth County

Organization:	Funding Sources, as a Percentage							
	Fares and Donations	Charters, Advertising	City, Town, Village	County	State Casino Funds	Federal Transit Funding (5310, 5311, JARC)	OAA Title III	OAA Title XX
Brookdale Community College	10							
Centrastate Medical Center								
Coastal Habitat for Humanity								
Collier Services	60							
Community Connection	10							
Community Medical Center	100							
Eatontown Human Services/Senior			100					
Family Based Services Association								
Family Health Center @ Jersey Sho								

## UWR Survey Responses - Monmouth County

Organization:	Funding Sources, as a Percentage							
	Fares and Donations	Charters, Advertising	City, Town, Village	County	State Casino Funds	Federal Transit Funding (5310, 5311, JARC)	OAA Title III	OAA Title XX
Friendship Gardens								
Hazlet Recreation								
Holy Name Hospital/Regional Canc	100							
Interfaith Hospitality Network of Mo								
JCC of Greater Monmouth County	100							
Jewish Family and Children's Servi								
Jewsh Family & Children's Service								
Keyport Auto Body Shop inc								
Ladacin Network				1				
Laidlaw Education Services								
Lincroft Senior Citizen Housing Cor								
Meadowlands Transportation Broke	0	0	0	0	0	35	0	0
Monmouth County Office on Aging	1		8	34			47	

### UWR Survey Responses - Monmouth County

Organization:	Funding Sources, as a Percentage							
	Fares and Donations	Charters, Advertising	City, Town, Village	County	State Casino Funds	Federal Transit Funding (5310, 5311, JARC)	OAA Title III	OAA Title XX
MonmouthCares, Inc								
NJ Transit, Access Link	1	0	0	0	0	0	0	0
Ocean Senior Citizen Housing Corp								
Pleasant Valley Adult Day Center	0	0	0	50	0	0	0	0
Prevention First								
Project Paul								
Shadow Lake Village	0	0	100	0	0	0	0	0
State of NJ Dept. Military/Vets Aff								
The community ymca	10							
The First Occupational Center of Ne			33	33				



**UWR Survey Responses - Monmouth County**

Organization:	Funding Sources, as a Percentage							
	Fares and Donations	Charters, Advertising	City, Town, Village	County	State Casino Funds	Federal Transit Funding (5310, 5311, JARC)	OAA Title III	OAA Title XX
Township of Marlboro								
VA MEDICAL CENTER			33	33				
We Care Adult Care	60							

**UWR Survey Responses - Monmouth County**

<b>Organization:</b>					
	<b>Title XIX (Medicaid)</b>	<b>Veterans</b>	<b>TANF</b>	<b>Special Initiatives</b>	<b>Other</b>
Affordable Housing Alliance					
Allaire Senior Day Center	50	10	0	0	0
American Cancer Society					
American Cancer Society					
American Cancer Society	0	0	0	0	0
Anderson's Bus Company, Inc.					
Arc of Monmouth	0	0	0	0	100
Asbury Park Community Collaborat					
Asbury Park Housing Authority					
Bayshore Community Health Servic					

**UWR Survey Responses - Monmouth County**

<b>Organization:</b>					
	<b>Title XIX (Medicaid)</b>	<b>Veterans</b>	<b>TANF</b>	<b>Special Initiatives</b>	<b>Other</b>
Bayshore Senior Health, Education	0	0	0	0	0
Booker Cancer Center					
Borough of Atlantic Highlands					
Borough of Eatontown					
Borough of Highlands Recreation D					
Borough of Manasquan					
Borough of Shrewsbury					

### UWR Survey Responses - Monmouth County

Organization:					
	Title XIX (Medicaid)	Veterans	TANF	Special Initiatives	Other
Brookdale Community College					90
Centrastate Medical Center					
Coastal Habitat for Humanity					
Collier Services					40
Community Connection					90
Community Medical Center					
Eatontown Human Services/Senior					
Family Based Services Association					100
Family Health Center @ Jersey Shore					100

### UWR Survey Responses - Monmouth County

Organization:					
	Title XIX (Medicaid)	Veterans	TANF	Special Initiatives	Other
Friendship Gardens					
Hazlet Recreation					
Holy Name Hospital/Regional Cancer					
Interfaith Hospitality Network of Monmouth					
JCC of Greater Monmouth County					
Jewish Family and Children's Services					
Jewish Family & Children's Services					
Keyport Auto Body Shop inc					
Ladacin Network	29				70
Laidlaw Education Services					
Lincroft Senior Citizen Housing Corporation					
Meadowlands Transportation Brokerage	0	0	0	0	65
Monmouth County Office on Aging		3		7	

### UWR Survey Responses - Monmouth County

Organization:					
	Title XIX (Medicaid)	Veterans	TANF	Special Initiatives	Other
MonmouthCares, Inc					
NJ Transit, Access Link	0	0	0	0	99
Ocean Senior Citizen Housing Corp					
Pleasant Valley Adult Day Center	0	0	0	0	50
Prevention First					
Project Paul					
Shadow Lake Village	0	0	0	0	
State of NJ Dept. Military/Vets Aff					
The community ymca					90
The First Occupational Center of Ne	3			31	

### UWR Survey Responses - Monmouth County

Organization:					
	Title XIX (Medicaid)	Veterans	TANF	Special Initiatives	Other
Township of Marlboro					
VA MEDICAL CENTER	3			31	
We Care Adult Care					40





# Attachment 2

## List of Current Service Needs/Gaps

(since last update)

Example: Lack of inter-county connections to regional medical facility.
1) Expand night and weekend services
2) Adult free and low income transportation
3) Secure Rail Service in Western Monmouth County
4) Additional Replacement Vehicles
5) Reduce the number of cancelled trips due to driver shortage
6) Transportation Travel Training for the public
7) Increase out of County service
8) Additional transportation training for Seniors, Disabled and Employment of County Residents
9) Increase Transportation awareness to local Colleges

## Strategies to Address Identified Needs/Gaps

(since last update)

Example: Develop inter-county cooperative agreement
1) Rearrange drivers schedules to offer later and weekend services using 5311 and internet gambling funds
2) Agreement with Social Service and Transportation planning to encourage ridership for this program using TANF, JARK, State & Local Funding
3) Lobbie for State and Local Funding
4) Develop an awareness with County officials the need to replace equipment using 5310, state and local funding
5) Hire more driving staff using 5310, State and Local funds
6) Arrange for workshops at local Senior Centers/Libraries to inform the public on all available transportation that may increase there independence using 5310
7) Arrange with neighboring counties agreements for transfere of Clients that need more out of County services using CASINO funding
8) Develop an advertingis program to make the public aware of all of the transportation options that are available using CASINO, internet gambling, state and local funding
9) Arrange to hold open workshops and arrange for operating hours that work for the students using CASINO, State & Local funding

## Attachment 3

**Table 1 : Currently Funded FTA Projects**

Project Description	FY 2010-2013 Estimated Annual Request	Responsible Agency or County	Grant Source	Identify funding source/grant - (provide percentage of funding)		
				Local	Federal	Total
1) Rural Area transportation FY 2012	\$212,340.00	Monmouth County Transportation	S5311	NJT Match- \$53,085.00 and Local County Match \$53,085.00	\$106,170.00	\$212,340.00
2) SCAT- vehicle replacement FY- 09,10,11,& 12	\$350,000.00	Monmouth County Transportation	S5310	Capital- Vehicles \$0.00 Local Match	\$280,000.00	\$350,000.00
3) Flex-T	\$560,000.00	Meadowlink	New Freedom	\$280,000	\$280,000.00	\$560,000.00
4) Long Branch and Monmouth University Shuttle	\$145,000.00	Meadowlink	CMAQ	\$36,400	\$109,200.00	\$145,600.00
5) Route 66 Asbury Park-Neptune	\$145,000.00	Meadowlink	CMAQ	\$36,400	\$109,200.00	\$145,600.00
6) Minivan (2 seats 1 Securment Location)	Amount Not Specified	Meadowlink	Section 5310			
7) Additional Replacemnt Vehicles	6 New Vehicles	LADACIN Network	5310	0.00	80 percent	100 percent
8) Additional Hours of operation for Transit 836 bus	\$140,000.00	Transportation	JARC	\$70,000	\$70,000.00	\$140,000.00

**Table 2 : Anticipated Annualized Cost Request for all Identified Projects**

Project Description	Potential Funding Source	Annual Funding Request				Total Project Cost (Estimated)
		FY2013	FY2014	FY2015	FY2016	
1) Expand Night & Weekend services	5310/Internet gambling					
2) Additional free & low cost Transportation TANF	JARC/ State Funding					
3) Additional Transportation for low income not TANF eligible	5310/Casino/on line gambling					
4) Additional Vehicle replacement	5310/state/local					
5) Fewer cancellations of service for all Social Service and Not for Profit agencies.	5310/County/State					
6) Rail Service for Western Monmouth	State/Federal					
7) Deviated fixed routes/ Shuttles within the county targeting trip generator	5310/Internet gambling/CMAQ/JARC/					
8) Extended out of County service either in house operations or with coordination with other counties	CASINO/5310					
9) Travel Training for Seniors/Disabled/Low Income	Casino/5310/State/Local					