



**ACCREDITED
PARKING
ORGANIZATION®**

Fort Lee Parking Authority Earns IPMI's Top Accreditation: Accredited Parking Organization with Distinction

The international designation recognizes national and international standards for parking management and operations, customer service, professional development, security, sustainability, mobility, and more.

Fort Lee, New Jersey – June 9, 2026 The Fort Lee Parking Authority recently earned status as an Accredited Parking Organization (APO) with Distinction, joining an elite class of the top organizations in the parking, transportation, and mobility industry. APO is a designation that recognizes best practices in responsible parking management and operations, customer service, professional development, sustainability and access management, safety, data security and risk management, mobility, and more. The Fort Lee Parking Authority is the first and only parking and mobility organization in the State of New Jersey to achieve this certification.

“This achievement is the top benchmark of success in our industry, and it follows a comprehensive documentation and review process,” explained Shawn Conrad, CAE, CEO of the International Parking & Mobility Institute (IPMI), the organization that sets the standards for APO Accreditation and Accreditation with Distinction. The APO program recognizes industry standards that develop, ensure, and support a high level of professionalism and competency in parking, transportation, and mobility management. “Only best-of-class organizations can meet the demanding level of excellence required to gain accreditation,” Conrad continued.

To earn APO Accreditation, an organization demonstrates its commitment to ongoing evaluation and improvement by implementing industry's best practices. Applicant organizations present evidence of accomplishment of more than 100 criteria in 14 categories, in addition to 25 required criteria. To earn the next level of accreditation, APO with Distinction, organizations must meet more than 60 additional exceptional and progressive best practices across those same categories. Both require that at least one facility is evaluated and meets the criteria established by the Accreditation Board.

“Parking at an accredited facility or operation assures the public that the parking organization adheres to a strict code of ethics and meets national and internationally endorsed standards for

professionalism, accountability, responsibility, and performance,” Conrad said. “These organizations represent the top tier of service and performance in the parking and mobility sector and set the bar for all others to follow.”

The Fort Lee Parking Authority’s achievement reflects its longstanding commitment to operational excellence, customer service, innovation, and community stewardship. The Authority manages municipal parking facilities and programs that support residents, businesses, visitors, and commuters throughout the Borough of Fort Lee and neighboring Cliffside Park. Through the delivery of safe, accessible, efficient parking and mobility services, the Authority plays a vital role in supporting economic activity and enhancing the quality of life within the community.

“This recognition is a tremendous accomplishment for our organization and a testament to the dedication and professionalism of our entire team,” said Executive Director Hernani Goncalves. “Achieving APO Accreditation with Distinction recognizes the hard work of the men and women of the Fort Lee Parking Authority who serve the public every day. From maintaining our facilities and managing parking operations to assisting customers, supporting local businesses, implementing technology solutions, and ensuring safe and reliable mobility throughout our community, our staff consistently demonstrates a commitment to excellence. This achievement also reflects the strong collaborative relationships we maintain with government departments across Fort Lee, Bergen County, and with NJ Transit, whose partnership is instrumental to the Authority’s daily operations and continued success. This distinction validates the high standards we have set for ourselves and reinforces our mission to provide outstanding service to the residents, businesses, and visitors of Fort Lee.”

As the first and only parking and mobility organization in New Jersey to earn APO Accreditation with Distinction, the Fort Lee Parking Authority joins a select group of organizations nationwide that have demonstrated exceptional performance and adherence to the highest professional standards in the parking and mobility industry. This achievement underscores the Authority’s ongoing commitment to continuous improvement, accountability, and delivering best-in-class services to the community it serves.